



South Kesteven District Council Car Parking Season Tickets

South Kesteven District Council offer a range of season tickets that offer great value for those who use our pay and display car parks on a regular basis. Season tickets enable flexible unlimited parking without the hassle of buying a daily ticket each time.

Season tickets can be purchased for use at our long stay car parks in Grantham and Stamford for weekly, monthly and three- month periods, providing a competitive discounted rate to that of the standard all day parking charge.

How much does a season ticket cost?

Grantham

Monday to Friday

Weekly £18
Monthly £65
Quarterly £170

Monday to Saturday

Weekly £21.50
Monthly £75
Quarterly £200

Stamford

Monday – Friday

Weekly £18
Monthly £65
Quarterly £170

Monday to Saturday

Weekly £21.50
Monthly £75
Quarterly £200

There are further discounts are available to those purchasing multiple season tickets at the same time. These discounts will be applied to purchases of 4 or more season tickets. If you wish to discuss potential multi-buy discounts, please email us at carparks@southkesteven.gov.uk to obtain a price.



How do I apply?

Season tickets are available to purchase online using the link on the South Kesteven District Council's website [Car park season tickets | South Kesteven District Council](#)

You will be required to set up an online account to include your personal details via the RingGo website/app. To download the app please go to the Apple store or Google Play.

How can I renew a season ticket?

To renew a season ticket, please visit the council's website [Car park season tickets | South Kesteven District Council](#). Please note renewal letters or emails are not sent to the customer, the responsibility for the renewal of the season ticket falls to the customer.

Where can I park with a season ticket?

A season ticket will allow the holder to park in the following long stay car parks:

- Grantham season ticket - Welham Street Multi Storey Car Park levels 3 – 6 only*
- Stamford season ticket - Cattle Market Car Park and Wharf Road Car Park

*All long stay car parks are open 24/7, with the exception of Welham Street, Grantham, which is open 6.30am to 7.30pm / 12.30am.

Please note that Levels 3-6 will be locked off from 7.30pm, as will the stairwells, so only the lower levels 1-2 will remain open until 12.30am when the main entrance and exit shutters are locked. Please note parking is free after 6pm Monday to Saturday and free all day on Sunday.

Shutters will be opened at 6.30am each day for all levels.

Season tickets are not valid for use in any of our short stay car parks.

A season ticket does not guarantee a parking space will be available within our designated car parks as bays are taken on a first come first serve basis, nor does a season ticket assign any specific bays to the holder.

Season ticket holder's responsibilities

Season ticket holders are solely responsible for the renewal of their season tickets. It is important to note that South Kesteven District Council do not contact season ticket holders advising of the renewal of their season tickets.

The season ticket entitles the holder to park one vehicle at a time, and it is the customers responsibility to update the registration should a change of vehicle be required.



Season ticket holders are responsible for ensuring that the season ticket held is valid and in accordance with the South Kesteven District Council's Off-Street Parking Places - Civil Enforcement Order 2023.

[Parking Order | South Kesteven District Council](#)

It is the season ticket holders responsibility to ensure that their season ticket details are both accurate and up to date. The holder must update their season ticket immediately if there are any changes to the information provided when registering. Failure to do so may result in a Penalty Charge Notice (PCN) being issued on the vehicle.

South Kesteven District Council may suspend or cancel any account and season ticket with immediate effect if the holder is found to be in breach of these terms and conditions.

The season ticket holder must ensure that their vehicle is parked wholly within the confines of a designated bay. Failure to do so may result in a Penalty Charge Notice (PCN) being issued on that vehicle.

The season ticket holder should contact the council immediately if they have any issues with the online system and/or their season ticket by calling 01476 406080 or emailing carparks@southkesteven.gov.uk.

It is an offence under the Fraud Act 2006 to obtain a service dishonestly by false representation or misleading information. If the applicant does, they may be prosecuted.

We do not offer either whole or part refunds for any season tickets purchased.

South Kesteven District Council's responsibilities

The council reserves the right to cancel or refuse to issue a season ticket, and the season ticket holder will forfeit their fee if:

- o The holder or any person using the season ticket threatens or physically abuses a civil enforcement officer, police officer or authorised officer of the South Kesteven District Council (such behaviour may also result in the applicant being barred from council premises);
- o The season ticket holder, or any person using the season ticket fails to comply with a reasonable request from a civil enforcement officer, a police officer or an authorised officer of the council in respect of their behaviour or usage of any season ticket issued by the council;
- o It becomes apparent that a season ticket issued by South Kesteven District Council is improperly held or is being improperly used;
- o The season ticket holder provided false or misleading information when applying for their season ticket;
- o The season ticket holder has not complied with the Off-Street Traffic Regulation Order;
- o There is any default in payment of the council's appropriate charge for the season ticket; and/or
- o The vehicle against which the season ticket has been issued has outstanding penalty charges which have reached the stage where the statutory rights of appeal have been exhausted.



South Kesteven District Council and partners will process season ticket holder's information in accordance with the requirements of the UK General Data Protection Regulation and the Data Protection Act 2018, for the purpose of providing parking services to residents and businesses. This will include the recording of vehicle information.

South Kesteven District Council is under a duty to protect the public funds it administers and may use the information provided for the prevention and detection of fraud. The council may, therefore, disclose or request information to or from the Driver and Vehicle Licensing Authority (DVLA), law enforcement agencies, other council departments or other organisations, such as, other local authorities.

In line with its duty to protect public funds, the council will conduct audits and investigations to ensure there is no fraudulent use of its season tickets service. This may include the use of civil enforcement officers, auditors, and dedicated investigators to record data.

The websites use industry-standard SSL encryption software. This protects your personal information, including credit or debit card details, and your name and address. Users are able to identify they are in a secure area of the website when a padlock appears in your web browser display, along with "https" instead of the usual "http" address.

The season ticket holder's name and email address are required as part of the online application. This data will be retained for the term the season ticket is valid. South Kesteven District Council may request the address relating to the application specifically to support the investigation of any alleged season ticket misuse or fraud.

Should season ticket holders have any concern or issue in relation to the information being held by South Kesteven District Council they should write to:

South Kesteven District Council
Council Offices
The Picture House
St Catherine's Road
Grantham
NG31 6TT