

## Rural and Communities Performance Targets

Priority No:	Action:	Status:
<b>Healthy and Strong Communities 2</b>	Embed the work of the SK Community Hub to support volunteering and the Voluntary & Community Sector.	
<b>Healthy and Strong Communities 4</b>	Continue to work in partnership with the police and the community in tackling crime, investing in the CCTV service	
<b>Healthy and Strong Communities 8</b>	Embrace the national Mental Health Challenge, ensuring that the Council places mental wellbeing at the heart of decision making.	
<b>Healthy and Strong Communities 9</b>	Make best use of different funding sources to support the voluntary and cultural sector within the District.	
<b>Healthy and Strong Communities 10</b>	Protect our most vulnerable residents with robust safeguarding processes.	

Priority No:	Action:	Status:
<b>Housing that meets the needs of all residents 1</b>	Work in partnership with the housing market to stimulate housing growth.	
<b>Housing that meets the needs of all residents 2</b>	Work to reduce and prevent homelessness in our District.	
<b>Housing that meets the needs of all residents 3</b>	Increase the supply of high quality, sustainable Council houses.	
<b>Housing that meets the needs of all residents 4</b>	Undertake a Planning Review to improve performance and support local sustainable, high quality growth.	
<b>Housing that meets the needs of all residents 5</b>	Undertake a Housing Review to provide the highest quality service possible to our tenants.	
<b>Housing that meets the needs of all residents 6</b>	Work with housing associations and developers to ensure quality affordable housing is delivered.	
<b>Housing that meets the needs of all residents 9</b>	Ensure that major developments in South Kesteven are high quality, with sustainable, good design.	

<b>KPI ID :</b>	<b>Healthy And Strong Communities 2</b>						
<b>Status :</b>	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23			
<b>Action :</b>	Embed the work of the SK Community Hub to support volunteering and the Voluntary & Community Sector.						
<b>Responsible Post :</b>	The Cabinet Member for People & Safer Communities and Director of Growth & Culture					<b>Measured :</b>	Quarterly
<b>What does Success Look Like :</b>	Further strengthened relationship with the VCS & increased levels of volunteering						
<b>Measure</b>	<b>Target</b>	<b>Target Period</b>	<b>Achieved</b>	<b>Status History</b>			<b>Current Status</b>
				Q3 2021/22	Q4 2021/22	Q1 2022/23	
Number of community groups supported that provide volunteering opportunities	103	Year End	56				
<p><b>Commentary :</b> This performance indicator is reflective of the work to support groups from across the broad spectrum of the voluntary and community sector. Officers provide support to groups in the development and implementation of appropriate governance structures to ensure they are fit for purpose and funding ready. Officers also support groups seeking funding – both through internal funding streams and by identifying external funding sources. Groups seeking external funding will also be supported in preparing applications to increase chances of success with regional and national funding bodies.</p>							

<b>KPI ID :</b>	<b>Healthy And Strong Communities 4</b>						
<b>Status :</b>	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23			
<b>Action :</b>	Continue to work in partnership with the police and the community in tackling crime, investing in the CCTV service						
<b>Responsible Post :</b>	The Cabinet Member for People & Safer Communities and Deputy Chief Executive				<b>Measured :</b>	Quarterly	
<b>What does Success Look Like :</b>	SKDC is enabled to work proactively with police and other partners to prevent and solve crime in the district						
<b>Measure</b>	<b>Target</b>	<b>Target Period</b>	<b>Achieved</b>	<b>Status History</b>			<b>Current Status</b>
				Q3 2021/22	Q4 2021/22	Q1 2022/23	
Number of arrests as a percentage of overall incidents where CCTV has been proactively used.	3%	Quarterly	4.81%				
<b>Commentary :</b>							
In Q2 the CCTV Control Centre dealt with 2223 incidents and supported the Police in making 103 arrests. One example of these was the use of the cameras installed in Wyndham Park earlier this year which helped lead to the arrest of a 27-year-old man who has been charged with being a public nuisance after reports from several women that a man had followed them around the park and refused to stop when asked.							

KPI ID :	Healthy And Strong Communities 8						
Status :	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23			
	Embrace the national Mental Health Challenge, ensuring that the Council places mental wellbeing at the heart of decision making.						
Responsible Post :	The Cabinet Member for People and Safer Communities and Deputy Chief Executive			Measured :	Quarterly		
What does Success Look Like :	Meet the Mental Health Challenge						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q3 2021/22	Q4 2021/22	Q1 2022/23	
Continue the development of the 5 workstreams, via the Mental Health Working Party	Y	Quarterly	Y				
Work with local partners to access external funding to support community schemes	Y	Quarterly	Y				
Work with the community to develop a mental health forum in the Deepings	Forum Established	Quarterly	Forum Established				
<p><b>Commentary :</b> The Working Group has continued in its restructure plan to have a Member represent each of the towns and one each to represent Rural North and Rural South. The agreed Mental Health Allies met recently to discuss next steps and ways to support the mental wellbeing of the communities they represent with follow up actions now being undertaken. The internal wellbeing plan continues to be followed - SKDC, led by the Wellbeing Team and Cllr Mark Whittington have partnered with local charity Don't Lose Hope to deliver a wellbeing week focusing on men's mental health in November.</p>							

<b>KPI ID :</b>	<b>Healthy And Strong Communities 9</b>						
<b>Status :</b>	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23			
<b>Action :</b>	Make best use of different funding sources to support the voluntary and cultural sector within the District.						
<b>Responsible Post :</b>	The Cabinet Member for People & Safer Communities and Director of Growth & Culture					<b>Measured :</b>	Quarterly
<b>What does Success Look Like :</b>	SKDC contributing to the activities of the VCS.						
<b>Measure</b>	<b>Target</b>	<b>Target Period</b>	<b>Achieved</b>	<b>Status History</b>			<b>Current Status</b>
				Q3 2021/22	Q4 2021/22	Q1 2022/23	
Amount of funding brought into the district levered with support from SKDC funding streams	£37,000.00 Subject to available programme and budgets	Year End	£63,527.00				
<b>Commentary :</b> The Quarter 2 status against this indicator shows we currently exceeding target for the year. In assessing this achievement however we must consider the external influences that can add or detract from the outcome. Quarter2 saw the completion of a large-scale project within the district that pulled in funding from multiple sources. The Council's £5,000 contribution to this project was utilised to help lever in the required funds to see this project realised.							

<b>KPI ID :</b>	<b>Healthy And Strong Communities 10</b>						
<b>Status :</b>	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23			
<b>Action :</b>	Protect our most vulnerable residents with robust safeguarding processes.						
<b>Responsible Post :</b>	The Cabinet Member for People and Safer Communities and Director of Housing and Property					<b>Measured :</b>	6 Monthly
<b>What does Success Look Like :</b>	Provision of direct support, and through partners and agencies, to secure a reduction in the number of vulnerable adults and children that suffer abuse or neglect in the district						
<b>Measure</b>	<b>Target</b>	<b>Target Period</b>	<b>Achieved</b>	<b>Status History</b>			<b>Current Status</b>
				Q3 2021/22	Q4 2021/22	Q1 2022/23	
Number of relevant staff trained in applying effective safeguarding processes	90%	Year End	96%				
Meet the requirements placed upon the local authority under the Children Act 2004 and the Care Act 2014	Outstanding rating in s11 audit	Annually	Achieved Sep 21				
<p><b>Commentary:</b> The need for staff from across the Authority to complete safeguarding training has been fully embraced by senior managers. Excellent completion training must be achieved during 2021/22 which shall ensure staff are equipped to identify and report safeguarding issues.</p> <p>The Authority has recently completed the Lincolnshire Assessment and Assurance Framework (LAAF) in relation to safeguarding adults. All aspects of the audit were evidenced as effective. The audit is currently in moderation stages with feedback anticipated early in 2023.</p>							

<b>KPI ID :</b>	<b>Housing That Meets The Needs Of All Residents 1</b>						
<b>Status :</b>	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23			
<b>Action :</b>	Work in partnership with the housing market to stimulate housing growth.						
<b>Responsible Post :</b>	The Cabinet Member for Planning & Planning Policy and Director of Growth and Culture					<b>Measured :</b>	Quarterly
<b>What does Success Look Like :</b>	Achieve the adopted Local Plan target for delivery of homes, with a particular focus on addressing historic under achievement of growth targets within Grantham.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q3 2021/22	Q4 2021/22	Q1 2022/23	
Number of houses complete	650	Year End	244				
Number of houses complete In Grantham	300	Year End	28				
<p><b>Commentary :</b> The Local Plan was adopted on 30th January 2020. The Plan's annual target for housing completions is 650 dwellings. A total of 244* dwellings have been completed in Q1 &amp; 2. The Local Plan identifies land to provided 53% of housing in Grantham, 18% in Stamford, 7% in Bourne, 8% in the Deepings, and 14% in the villages. Completions in the four main towns accounted for 69% of the completions, with 28 dwellings completed in Grantham.</p> <p>A dwelling is counted as a completion when it is substantially complete; this means that it has working facilities (kitchens and bathrooms) and is ready for occupying (it does not need to be furnished).</p> <p>Officers are reviewing the Council's housing needs as part of the local plan review which will also include reviewing where to allocate any additional housing should we need to increase our housing supply.</p> <p>*(Please note these are provisional figures and will be confirmed at the end of the year through the publication of the Annual Position Statement or the 5-Year Housing Land Supply Statement).</p>							



KPI ID :	Housing That Meets The Needs Of All Residents 2							
Status :	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23				
	Work to reduce and prevent homelessness in our District.							
Action :	The Cabinet Member for Housing and Property and Director of Housing and Property						Measured :	Quarterly
Responsible Post :	Work to reduce the number of homeless persons in the district							
What does Success Look Like :								
Measure	Target	Target Period	Achieved	Status History			Current Status	
				Q3 2021/22	Q4 2021/22	Q1 2022/23		
Proportion of prevention cases successfully resolved	>50%	Quarterly	39.06%					
Proportion of relief cases successfully resolved	>40%	Quarterly	40.85%					
Number of homelessness duty cases accepted in year	<95	Quarterly	104					
Proportion of homeless cases accepted as final duty	>60%	Quarterly	: 78.2%					
<p><b>Commentary :</b> There is a robust team in place that is co-ordinating the Districts response to homelessness and homelessness prevention. There are critical pressures on everyday business due to the significant demands that are emerging in relation to the response required around Asylum, Homes for Ukraine and the Council being a host to the Afghan Bridging Hotel. Alongside the current rise in relation to housing demand on the 1st of July there was a change in guidance to set out that there is adoption of National Dispersal.</p> <p>There is a strong focus on prevention to support and accommodate people in to the private sector alongside accommodating in council owned stock. In order to support housing need the adoption and implementation of the Allocations policy enables the team to provide clear focus around individuals and families most in need.</p>								

KPI ID :	Housing That Meets The Needs Of All Residents 3						
Status :	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23			
Action :	Increase the supply of high quality, sustainable Council houses.						
Responsible Post :	The Cabinet Member for Housing & Property and Director of Housing and Property				Measured :	Quarterly	
What does Success Look Like :	The delivery of new Council Homes that meet the relevant (Code for Sustainable Homes), and reduce overall Co2 emissions						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
Number of new Council Homes provided	15	Year End	0				
Number of Council Homes that have solid fuel heating replaced	100 / 252	Year End	-				
<p><b>Commentary :</b> The below sites for new council homes are progressing as detailed below;</p> <p>Swinegate, new supported housing development comprising up to 20 units, planning has been approved and options are being explored to expedite development by utilising a blend of delivery models.</p> <p>Elizabeth Rd, development of 4 homes, planning has been approved and procurement options are being considered.</p> <p>Larch Close, development of 21 homes, planning permissions being sought with a minor amendment required.</p> <p>Uplands Drive, development of 6 units, public consultation to be launched in the autumn.</p> <p>Due to temporary issues we are currently unable to report the number of homes that have had their solid fuel heating system replaced, the number provided at the end of Q1 was 3 so we are unlikely to be on target however the scope of this action should be reviewed as these replacements have formed a small part of the larger LAD2 project where we have improved the energy efficiency of over 160 council homes and so more actions will be needed to monitor overall performance in this area.</p>							

<b>KPI ID :</b>	<b>Housing That Meets The Needs Of All Residents 4</b>						
<b>Status :</b>	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23			
<b>Action :</b>	Undertake a Planning Review to improve performance and support local sustainable, high quality growth.						
<b>Responsible Post :</b>	The Cabinet Member for Planning and Planning Policy and Director of Growth and Culture					<b>Measured :</b>	Quarterly
<b>What does Success Look Like :</b>	Completion of Planning Review and implementation of recommendations						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q3 2021/22	Q4 2021/22	Q1 2022/23	
% Major Applications Determined in Time	>60%	Quarterly	100%				
% Non-Major Applications Determined in Time	>70%	Quarterly	88.60%				
<p><b>Commentary :</b> Overall performance remains excellent, it is recommended that consideration is given to increasing the targets for this action as part of the mid year KPI review to better reflect the consistent high performance in this area.</p> <p>Performance remains high tested against the KPI and the nationally set performance targets. It is recognised that more work needs to be undertaken in terms of benchmarking against our comparison/neighbouring authorities and we are looking at our own processes and performance to seek further improvements.</p>							

KPI ID :	Housing That Meets The Needs Of All Residents 5						
Status :	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23			
	Action : Undertake a Housing Review to provide the highest quality service possible to our tenants.						
Responsible Post :	The Cabinet Member for Housing and Property and Director of Housing and Property					Measured :	Quarterly
What does Success Look Like :	Completion of Housing Audit recommendations through an approved Improvement Plan						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q3 2021/22	Q4 2021/22	Q1 2022/23	
Rent Collection (inc. arrears)	48.68%	Quarterly	48.45%				
% Properties with a valid gas certificate	100%	Quarterly	99.16%				
Average Void Relet Time (Calendar Days)	<60	Quarterly	80.97				
Percentage of responsive repairs resolved on first visit	80%	Quarterly	-				
Percentage of Properties meeting the Decent Homes Standard	80%	Quarterly	94.49%				
<p><b>Commentary:</b> Our current rent collection performance is slightly below target, this in part could be attributed to the early effects of the current cost of living crisis. The teams are aiding with support and active referrals to support agencies to aid those most in need.</p> <p>We continue to meet monthly with the Regulator in relation to our performance, these meetings are going well with the performance as reported in September below;</p> <p>Legionella, Asbestos and Fire Risk Assessment 100%</p> <p>Gas, 99.14% with 40 non-compliant properties currently in the court process</p> <p>Electrical, 86.63%</p> <p>Our repairs team continue to deliver good quality work despite the current pressures in relation to the number of vacancies that we are currently recruiting to. This is evidenced in the satisfaction rating achieved of 4.5/5 following the completion of a repair.</p>							

<b>KPI ID :</b>	<b>Housing That Meets The Needs Of All Residents 6</b>						
<b>Status :</b>	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23			
<b>Action :</b>	Work with housing associations and developers to ensure quality affordable housing is delivered.						
<b>Responsible Post :</b>	The Cabinet Member for Housing & Property and Director of Growth and Culture				<b>Measured :</b>	Quarterly	
<b>What does Success Look Like :</b>	Increase in the number of Affordable new homes delivered in the district						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q3 2021/22	Q4 2021/22	Q1 2022/23	
Number of affordable homes delivered in South Kesteven	100	Year end	66				
<p><b>Commentary :</b> Of the 244* dwellings completed in Q1 &amp; 2, 66 dwellings were affordable houses. 17 dwellings were delivered in the four main towns (Stamford (5), Grantham (5), Market Deeping (7)) and 49 in Barrowby.</p> <p>The Council has been working with developers and Registered Providers to deliver quality affordable housing in the District. During 2022, two fully affordable schemes were completed; a development of five bungalows at Land off Trinity Road, Stamford (SKDC scheme) and 49 units delivered by Longhurst in Barrowby (part of a wider allocation for 270 dwellings).</p> <p>The Council continues to work closely with developers to deliver housing schemes both through planning applications and through the Local Plan Review to ensure that the Council continues to meet the needs of local residents.</p> <p>*(Please note these are provisional figures and will be confirmed at the end of the year through the publication of the Annual Position Statement)</p>							

<b>KPI ID :</b>	<b>Housing That Meets The Needs Of All Residents 9</b>						
<b>Status :</b>	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23			
<b>Action :</b>	Ensure that major developments in South Kesteven are high quality, with sustainable, good design.						
<b>Responsible Post :</b>	The Cabinet Member for Planning and Planning Policy and Director of Growth and Culture					<b>Measured :</b>	6 Monthly
<b>What does Success Look Like :</b>	Developments that satisfy the requirements of the emerging district-wide design guidance and which meet the latest standards for carbon-reducing housing design.						
<b>Measure</b>	<b>Target</b>	<b>Target Period</b>	<b>Achieved</b>	<b>Status History</b>			<b>Current Status</b>
				Q3 2021/22	Q4 2021/22	Q1 2022/23	
Residential developments of 10 dwellings or more should perform positively when assessed against Building for a Healthy Life	50%	6 Monthly	50%				
<p><b>Commentary :</b> The Planning team operates a pre-application advice service which includes Design PAD. Design PAD is a monthly meeting that brings together different disciplines to provide feedback on development proposals. The aim is to improve design quality and bringing people together is an efficient and effective way of achieving the desired results. Collaboration between the key disciplines such as planning, highways, local lead flood authority, the drainage board, urban design, conservation and landscape. The Design PAD is also used in relation to planning applications. In Q2 the Design PAD has reviewed 4 pre-application schemes, 4 planning applications and the a draft masterplan for a development in Barrowby. Design PAD was particularly successful in securing amendments to a development in Colsterworth which was approved at Planning Committee in September.</p> <p>The Council also uses the Building for Healthy Life scheme which is a design tool for creating places that are better for people and nature. This is a very useful tool although no schemes have been assessed in Q2 against the Building for Healthy Life criteria.</p>							