

Rural and Communities Performance Targets

Priority No:	Action:	Status:
Healthy and Strong Communities 2	Embed the work of the SK Community Hub to support volunteering and the Voluntary & Community Sector.	
Healthy and Strong Communities 4	Continue to work in partnership with the police and the community in tackling crime, investing in the CCTV service	
Healthy and Strong Communities 8	Embrace the national Mental Health Challenge, ensuring that the Council places mental wellbeing at the heart of decision making.	
Healthy and Strong Communities 9	Make best use of different funding sources to support the voluntary and cultural sector within the District.	
Healthy and Strong Communities 10	Protect our most vulnerable residents with robust safeguarding processes.	
Healthy and Strong Communities 12	Promote and make progress against the Council's Equality Objectives.	

Priority No:	Action:	Status:
Housing that meets the needs of all residents 1	Work in partnership with the housing market to stimulate housing growth.	
Housing that meets the needs of all residents 2	Work to reduce and prevent homelessness in our District.	
Housing that meets the needs of all residents 3	Increase the supply of high quality, sustainable Council houses.	
Housing that meets the needs of all residents 4	Undertake a Planning Review to improve performance and support local sustainable, high quality growth.	
Housing that meets the needs of all residents 5	Undertake a Housing Review to provide the highest quality service possible to our tenants.	
Housing that meets the needs of all residents 6	Work with housing associations and developers to ensure quality affordable housing is delivered.	
Housing that meets the needs of all residents 7	Ensure the ambitions of the adopted Local Plan are met and a review framework is developed to deliver sustainable growth in the District.	
Housing that meets the needs of all residents 9	Ensure that major developments in South Kesteven are high quality, with sustainable, good design.	
Housing that meets the needs of all residents 10	Prioritise bringing private sector empty properties back in to use.	

KPI ID :	Healthy And Strong Communities 2						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Embed the work of the SK Community Hub to support volunteering and the Voluntary & Community Sector.						
Responsible Post :	The Cabinet Member for People & Safer Communities and Director of Growth & Culture					Measured :	Quarterly
What does Success Look Like :	Further strengthened relationship with the VCS & increased levels of volunteering						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Number of community groups supported that provide volunteering opportunities	98	Year End	164				
Commentary : This performance indicator is reflective of the work to support groups from across the broad spectrum of the voluntary and community sector. Officers provide support to groups in the development and implementation of appropriate governance structures to ensure they are fit for purpose and funding ready. Officers also support groups seeking funding – both through internal funding streams and by identifying external funding sources. Groups seeking external funding will also be supported in preparing applications to increase chances of success with regional and national funding bodies.							

KPI ID :	Healthy And Strong Communities 4						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Continue to work in partnership with the police and the community in tackling crime, investing in the CCTV service						
Responsible Post :	The Cabinet Member for People & Safer Communities and Deputy Chief Executive				Measured :	Quarterly	
What does Success Look Like :	SKDC is enabled to work proactively with police and other partners to prevent and solve crime in the district						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Number of arrests as a percentage of overall incidents where CCTV has been proactively used.	0.27%	Quarterly	6.4%				
<p>Commentary : The amount of overall incidents has increased this year by 60% and the percentage of proactive involvement by Operators within the arrests still remains stable at 6.4%. The increase is possibly due to the lifting of the pandemic restrictions.</p> <p>Incident Total 21/22 - 6646</p> <p>Operator generated - 1395</p> <p>Due to the 2021/22 figures being consistently much higher than the target in all quarters it is proposed to set the new target for 2022/23 to 3%. It should be noted however that the performance of this measure is largely beyond the councils control.</p>							

KPI ID :	Healthy And Strong Communities 8						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Embrace the national Mental Health Challenge, ensuring that the Council places mental wellbeing at the heart of decision making.						
Responsible Post :	The Cabinet Member for People & Safer Communities and Deputy Chief Executive			Measured :	Quarterly		
What does Success Look Like :	Meet the Mental Health Challenge						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Continue the development of the 5 workstreams, via the Mental Health Working Party	Y	Quarterly	Y				
Work with local partners to access external funding to support community schemes	Y	Quarterly	Y				
Work with the community to develop a mental health forum in the Deepings	Forum Established	Quarterly	Forum Established				
Deliver Mental Health First Aid training	20 Staff	Annually	22 Staff				
	5 Cllrs	Annually	5 Cllrs				

Commentary:

The Mental Health Working Party continues to work collaboratively with partners across the District to promote positive mental health in our communities and colleagues. Following the departure of the Assistant Chief Executive, the MHWP has reassessed its existing structure and plans to have a Member represent each of the towns and one each to represent Rural North and Rural South. This divide would allow for Members to help develop localised projects that support health and wellbeing in their geographical area whilst Officers continue the development of the five work streams.

The safe space continues to take place at Deepings Community Centre via Tonic Health. The Deepings Community Forum has resulted in a small group of local individuals meeting regularly to steer the future direction of the group alongside existing key stakeholders and support available in the Deepings.

The MHWP has worked with local Bourne charity Don't Lose Hope to deliver further First Aider for Mental Health training. 22 members of staff are now fully trained as First Aiders along with 5 Councillors. First Aiders work collaboratively with a representative from the MHWP on plans for a Mental Health and Wellbeing strategy for staff.

KPI ID :	Healthy And Strong Communities 9						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Make best use of different funding sources to support the voluntary and cultural sector within the District.						
Responsible Post :	The Cabinet Member for People & Safer Communities and Director of Growth & Culture					Measured :	Quarterly
What does Success Look Like :	SKDC contributing to the activities of the VCS.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Amount of funding brought into the district levered with support from SKDC funding streams	£37,000.00 Subject to available programme and budgets	Year End	£208,884.00				
<p>Commentary : The outcome against this indicator exceeds the target set for the year however, in assessing this achievement we must consider the external influences that can add or detract from the outcome. Funding awarded by SKDC through its Community Fund is often used as match funding in support of applications to other funding providers. Some small, grass-roots groups require very little funding in order to make a big difference within their community. The impact of our funding is therefore stand alone in its support of local groups. By contrast, large-scale projects that require support from multiple funders often hang on an offer made on condition that all funding is secured before any award is released to the applicant. These are the projects that impact greatly on the outcome in monetary terms on this indicator. The amount of funding brought into the district will, therefore, ebb and flow dependent on the scale of projects being undertaken in the area at any time. These considerations will need to be borne in mind when setting a target in subsequent years.</p>							

KPI ID :	Healthy And Strong Communities 10						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Protect our most vulnerable residents with robust safeguarding processes.						
Responsible Post :	The Cabinet Member for People & Safer Communities and Director of Housing & Property					Measured :	6 Monthly
What does Success Look Like :	Provision of direct support, and through partners and agencies, to secure a reduction in the number of vulnerable adults and children that suffer abuse or neglect in the district						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Number of relevant staff trained in applying effective safeguarding processes	80%	Year End	96%				
Meet the requirements placed upon the local authority under the Children Act 2004 and the Care Act 2014	Achieve outstanding standard under the S11 Audit for the safeguarding of children and young people	Annually	Achieved Sept 2021				
<p>Commentary : The need for staff from across the Authority to complete safeguarding training has been fully embraced by senior managers. Excellent returns on completed training have been achieved during 2021/22 which, in turn, ensures staff are equipped to identify and report issues of safeguarding concern.</p> <p>The Authority achieved 'green' status (outstanding) across all categories of the S11 Audit as agreed by the Strategic Management Group of the Lincolnshire Safeguarding Children Partnership in Sept 2021</p>							

KPI ID :	Healthy And Strong Communities 12						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Promote and make progress against the Council's Equality Objectives.						
Responsible Post :	The Cabinet Member for People & Safer Communities and Director of Growth & Culture					Measured :	Annual
What does Success Look Like :	SKDC exemplifying equality and diversity principles.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Delivery of the action plan.	50% of the action plan completed.	Year End	50%				
Creation and publication of an Annual Position Statement to evidence compliance with Public Sector Equality Duty (PSED)	New format statement to be published in Sept 2021	Year End	Completed Oct 2021				
<p>Commentary : The Council is required to set Equality Objectives under the Public Sector Equality Duty. These Objectives must be determined at least every four years but can be amended during that period. The current objectives cover the period 2020-2024. Some of the actions that were identified to ensure we meet our agreed objectives were delayed by restrictions placed on the country as a whole in response to the Covid19 pandemic, however, the target to have completed 50% of the action by the end of 2021/22 has been achieved.</p> <p>The Council is required, under Section 149 of the Equality Act 2010 to publish information on an annual basis showing its compliance with the Public Sector Equality Duty. The publication must include information to show that the Council has consciously thought about the three aims of the Equality Duty and it must also include workforce figures and local demographics.</p> <p>The format of the Equalities Annual Position Statement was reviewed and updated in 2021/22 to include the Action Plan relating to the Authority's Equality Objectives.</p>							

KPI ID :	Housing That Meets The Needs Of All Residents 1						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Work in partnership with the housing market to stimulate housing growth.						
Responsible Post :	The Cabinet Member for Planning & Planning Policy and Director of Growth and Culture					Measured :	Quarterly
What does Success Look Like :	Achieve the adopted Local Plan target for delivery of homes, with a particular focus on addressing historic under achievement of growth targets within Grantham.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Number of houses complete	650	Year End	485				
Number of houses complete In Grantham	300	Year End	157				
Commentary :							
<p>The Local Plan was adopted on 30th January 2020. The Plan's annual target for housing completions is 650 dwellings. 485* net additional dwellings were completed in the monitoring period (2021/22).</p> <p>The Local Plan identifies land to provide 53% of housing in Grantham, 18% in Stamford, 7% in Bourne, 8% in the Deepings, and 14% in the villages.</p> <p>Overall, completions in the four main towns accounted for 77% of completions, with 157 dwellings completed in Grantham.</p> <p>* Please note that housing figures, including completions are indicative and will be finalised through publication of an Annual Position Statement or 5 Year Supply Statement at year end.</p>							

KPI ID :	Housing That Meets The Needs Of All Residents 2						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Work to reduce and prevent homelessness in our District.						
Responsible Post :	The Cabinet Member for Housing & Property and Director of Housing & Property					Measured :	Quarterly
What does Success Look Like :	Work to reduce the number of homeless persons in the district						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Proportion of prevention cases successfully resolved	>50%	Quarterly	19.35%				
Proportion of relief cases successfully resolved	>40%	Quarterly	43.81%				
Number of homelessness duty cases accepted in year	<95	Quarterly	100				
Proportion of homeless cases accepted as final duty	>60%	Quarterly	70.92%				
Position in benchmarking group	Highest	Annual - Six Monthly	Benchmarking Group not yet established				
Commentary : We saw a significant increase in approaches for homeless advise and assistance in Q4 compared to the previous quarter – 472 compared to 394 in Q3. This, coupled with the implementation of the “protect and vaccinate scheme”, meant that we saw a rise in the number of cases being placed into accommodation and caused a decrease in the proportion of successful prevention cases, as the Council had a duty to accommodate more households on their first approach.							

KPI ID :	Housing That Meets The Needs Of All Residents 3						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Increase the supply of high quality, sustainable Council houses.						
Responsible Post :	The Cabinet Member for Housing & Property and Director of Housing & Property				Measured :	Quarterly	
What does Success Look Like :	The delivery of new Council Homes that meet the relevant (Code for Sustainable Homes), and reduce overall Co2 emissions						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Number of new Council Homes provided	15	Year End	10				
Number of Council Homes that have solid fuel heating replaced	100 / 252	Year End	9				
Commentary :	<p>Seven properties completed on Meadow Close, Bourne. Five properties outstanding after delay at Trinity Road, due for completion June 2022.</p> <p>We have replaced a total of 92 heating systems as part of the Green Homes Grant. The Grant funding spend deadline has been moved to June 2022, reflecting the nationwide supply issues faced by landlords undertaking these works.</p>						

KPI ID :	Housing That Meets The Needs Of All Residents 4						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Undertake a Planning Review to improve performance and support local sustainable, high quality growth.						
Responsible Post :	The Cabinet Member for Planning & Planning Policy and Director of Growth and Culture					Measured :	Quarterly
What does Success Look Like :	Completion of Planning Review and implementation of recommendations						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Review and Adopt New Planning Committee Protocols	Adopted	Year End	To be considered by full council at the AGM				
Adopt new Code of Practice for Planning Matters	Adopted	Year End					
% Major Applications Determined in Time	>60%	Quarterly	83%				
% Non-Major Applications Determined in Time	>70%	Quarterly	81%				
Commentary :							
The above figures for Applications determined in time are for 2021/22 as a whole, the specific Q4 figures are as follows:							
Majors Determined in Time: 91%							
Non-majors Determined in Time: 89%							

KPI ID :	Housing That Meets The Needs Of All Residents 5						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Undertake a Housing Review to provide the highest quality service possible to our tenants.						
Responsible Post :	The Cabinet Member for Housing & Property and Director of Housing & Property				Measured :	Quarterly	
What does Success Look Like :	Completion of Housing Audit recommendations through an approved Improvement Plan						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Rent Collection (inc. arrears)	97.35%	Quarterly	97.75%				
% Properties with a valid gas certificate	100%	Quarterly	99.5%				
Average Void Relet Time (Calendar Days)	60	Quarterly	83.46				
Percentage of responsive repairs resolved on first visit	80%	Quarterly	-				
Percentage of Properties meeting the Decent Homes Standard	80%	Quarterly	94.26%				
<p>Commentary : Regarding gas certificates, of 4645 total properties, 23 were non certified though warrants were obtained to allow entry; 100% gas compliance was achieved in April.</p> <p>Because of the disjointed software systems in use across the housing service – 3 in total, which do not interface, we are currently unable to provide any accurate data on repairs performance.</p>							

KPI ID :	Housing That Meets The Needs Of All Residents 6						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Work with housing associations and developers to ensure quality affordable housing is delivered.						
Responsible Post :	The Cabinet Member for Planning & Planning Policy and Director of Growth and Culture				Measured :	Quarterly	
What does Success Look Like :	Increase in the number of Affordable new homes delivered in the district						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Number of affordable homes delivered in South Kesteven	100	Year end	116				
Commentary :							
<p>Of the 485* total completions, 116 dwellings are affordable housing. 37 dwellings delivered in Grantham, 2 in Stamford, 7 in Bourne, 24 in the Deepings, and 46 in Larger Villages.</p> <p>* Please note that housing figures, including completions are indicative and will be finalised through publication of an Annual Position Statement or 5 Year Supply Statement at year end.</p>							

KPI ID :	Housing That Meets The Needs Of All Residents 7						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Ensure the ambitions of the adopted Local Plan are met and a review framework is developed to deliver sustainable growth in the District.						
Responsible Post :	The Cabinet Member for Planning & Planning Policy and Director of Growth and Culture					Measured :	Annually
What does Success Look Like :	Local Authorities are required to demonstrate sufficient allocated and permitted housing land to meet the authority's need for 5 years. The Council's housing need is identified in the adopted Local Plan as 650 dwellings per year.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Maintaining a 5-year housing supply	Maintain a 5 year housing land supply, including any appropriate buffer.	Annual	5.22 years supply.				
Adherence to review programme - consultation on draft pre-submission (reg 19) by Spring 2023.	Initial Consultation Draft Local Plan review prepared for internal consideration prior to public consultation.	Annual	Preparing draft Local Plan (Reg 18)				
Commentary : The Council has a housing land supply equivalent to 5.22 years' supply of deliverable sites which is confirmed for one year through an Annual Position Statement until 31st October 2022. The Council's housing need is identified in the adopted Local Plan as 650 dwellings per year. Local Authorities are required to demonstrate sufficient allocated and permitted housing land to meet the authority's need for 5 years. The Council is required to publish the 5 year housing land supply result annually, either through a statement or if eligible through an Annual Position Statement.							

KPI ID :	Housing That Meets The Needs Of All Residents 9						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Ensure that major developments in South Kesteven are high quality, with sustainable, good design.						
Responsible Post :	The Cabinet Member for Planning & Planning Policy and Director of Growth and Culture				Measured :	6 Monthly	
What does Success Look Like :	Developments that satisfy the requirements of the emerging district-wide design guidance and which meet the latest standards for carbon-reducing housing design.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Residential developments of 10 dwellings or more should perform positively when assessed against Building for a Healthy Life	50%	6 Monthly	63%				
<p>Commentary : In the quarter Jan – March 2022 – 8 schemes went to committee and were assessed with the Building for a Healthy Life criteria – 5 were classed as performing positively. There were no schemes assessed for the previous quarter (Oct - Dec 2021) so this gives the overall result for the past 6 months.</p> <p>The final results illustrate that a good level of design quality has been achieved for over half of the schemes.</p> <p>All of the schemes assessed used the BfHL assessment tool throughout negotiations - and through discussions with developers, all of the schemes were improved in their design – with BfHL scores being improved and increased.</p> <p>What is less easy to see is that an increase in design quality has been successfully achieved through the planning process for all eight of the schemes – with the starting point being that of very low design quality to begin with.</p>							

KPI ID :	Housing That Meets The Needs Of All Residents 10						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Prioritise bringing private sector empty properties back in to use.						
Responsible Post :	The Cabinet Member for Housing & Property and Director of Housing & Property				Measured :	Annual	
What does Success Look Like :	Increase in the number of empty properties brought back into use as high-quality new homes						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Introduce a new Empty Homes strategy	2021/22	Year End	Approved by Cabinet				
Proportion of long term empty homes within the district	Below East Mids avg.	Annual	460				
Commentary :							
<p>The new empty homes strategy has been approved so new performance measures will be created for future performance monitoring.</p> <p>The number of empty homes as of October 2021 (the latest reported information) that being 460 is comfortably under the average for the East Midlands which during the same period was 584.</p>							