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Priority Number	Action	Priority Status	Action Status
1	Invest in sustainable, high quality leisure facilities across the district.	Reported Q2 2023-24	On Target
2	Embed the work of the SK Community Hub to support volunteering and the Voluntary & Community Sector.	Reported Q2 2023-24	On Target
3	Work with partners from all sectors to tackle health, employment, and other inequalities in areas of highest need.	No Longer Reported	Not Reported
4	Continue to work in partnership with the police and the community in tackling crime, investing in the CCTV service	Reported Q2 2023-24	On Target
5	Celebrate and enhance the rich history of the District.	Replaced with 13	Not Reported
6	Adopt a new Cultural Strategy for the District, including the local Arts, Events and Festivals programme.	Replaced with 13	Not Reported
7	Develop and adopt a Sport and Physical Activity Strategy.	Replaced with 14	Not Reported
8	Meet the Mental Health Challenge	Reported Q2 2023-24	On Target
9	Make best use of different funding sources to support the voluntary and cultural sector within the District.	Reported Q2 2023-24	Below Target
10	Protect our most vulnerable residents with robust safeguarding processes.	Reported Q2 2023-24	Significantly Below Target
11	Improve and invest in the local arts & cultural venues across the District.	Reported Q2 2023-24	On Target
12	Promote and make progress against the Council's Equality Objectives	Reported Q4 2022-23	Not Reported
13	Review Arts services within the district with ambition to provide improved, efficient and accessible arts within the district.	Reported Q2 2023-24	On Target
14	Develop and adopt a Sport and Physical Activity Strategy.	Reported Q2 2023-24	On Target

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Responsible Cabinet Member	Responsible Director	Commentary Provided By
Leisure	Growth & Culture	Karen Whitfield
Reported Quarter	On Target	Measured
2023-24 Q2	Current Status	Biannually

Action

Invest in sustainable, high quality leisure facilities across the district.

Measure	Target	Achieved
1. Decision on Leisure Programme.	End of 2022/23	See Commentary

Measure History	Q2 2022-23	Q4 2022-23	Q2 2023-24
1. Decision on Leisure Programme.	Ongoing	See Commentary	See Commentary

Commentary

The works which have been identified as a result of the condition surveys across Bourne, Stamford and Grantham Leisure Centres (including the Stadium) are being prioritised and carried out. The works have been identified over a 30 year period and have been categorised between A (in good condition) and D (end of life or a health and safety risk). The category D items are all being addressed with works either being carried out or orders being placed, and attention is turning to category C items. The Leisure and Property Teams are working collaboratively on all property related maintenance items or improvements.

To combat the rising cost of utilities a bid will shortly be submitted to the Public Sector Decarbonisation Scheme to provide an alternative heating system. Bids are also being submitted to the Swimming Pool Support Fund which is being administered by Sport England to provide a range of energy/cost saving initiatives. A total of £344k has been awarded to the Council from the revenue element of the Swimming Pool Support Scheme to offset the increased cost of utilities and pool chemicals during the current financial year.

Responsible Cabinet Member	Responsible Director	Commentary Provided By
People & Safer Communities	Deputy Chief Executive	Carol Drury
Reported Quarter	On Target	Measured
2023-24 Q2	Current Status	Quarterly

Action

Embed the work of the SK Community Hub to support volunteering and the Voluntary & Community Sector.

Measure	Target	Achieved
1. Number of community groups supported that provide volunteering opportunities.	98 Annually	35

Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	Q1 2023-24	Q2 2023-24
1. Number of community groups supported that provide volunteering opportunities.	56	92	123	33	35

Commentary

This performance indicator is reflective of the work to support groups from across the broad spectrum of the voluntary and community sector by the Community Engagement Team.

Officers provide support to groups in the development and implementation of appropriate governance structures to ensure they are fit for purpose and funding ready.

Officers also support groups seeking funding – both through internal funding streams and by identifying external funding sources. Groups seeking external funding will also be supported in preparing applications to increase chances of success with regional and national funding bodies.

To further assist voluntary and community groups across the District the Community Engagement Team will deliver a series of funding workshops to highlight both internal and external sources of funding available to the sector. Two Funding Support Workshops have taken place to date: Deepings (June 2023) and Stamford (September 2023) 60+ groups attended these workshops where they were presented with information relating to the SK Community Fund, LotterySK, SK Shared Prosperity and the National Lottery.

Subsequent interactions have taken place between the Council's Community Grants and Funding Officer and a number of groups who are seeking advice and support in relation to developing a project plan, sourcing and securing funding, delivery and sustainability of projects beyond the funded period.

The Council's Community Grants and Funding Officer is able to work with groups from the earliest point in their project planning to ensure they are funding ready and that they focus on eligible funding sources. Once bids are developed, the Community Grants and Funding Officer will review the application prior to submission to the funder, giving the group the best chance of success. This support is available to all voluntary and community groups in South Kesteven throughout the year.

The Community Engagement Team also works closely with other service areas e.g. Economic Development, Public Protection, Planning etc. to investigate funding opportunities, develop funding bids and provide information and insights into the communities that make up the District.

A further funding workshop is planned for January 2024 (Grantham) and in March 2024 a larger scale funding fair will be held in Bourne in partnership with Lincolnshire Community and Voluntary Service (LCVS).

Responsible Cabinet Member	Responsible Director	Commentary Provided By
People & Safer Communities	Deputy Chief Executive	Ayeisha Kirkham
Reported Quarter	On Target	Measured Quarterly
	Current Status	Quarterly

Action

Continue to work in partnership with the police and the community in tackling crime, investing in the CCTV service

Measure	Target	Achieved
1. Number of arrests as a percentage of overall incidents where CCTV has been proactively used.	3%	3.18%

Measure	Q2 2022-23	Q3 2022-23	Q4 2022-23	Q1 2023-24	Q2 2023-24
1. Number of arrests as a percentage of overall incidents where CCTV has been proactively used.	4.81%	4.3%	2.72%	3.4%	3.18%

Commentary
CCTV Incident Breakdown for period covering 01/04/2023 To 30/09/2023
Total CCTV Incidents: 3,174
Operator Generated: 1,675
Pub watch: 37
Shop watch: 206
Police Incidents:691
Police via radio 629
Police via telephone 62
Total arrests where assistance given from CCTV – 101

Responsible Cabinet Member	Responsible Director	С	ommentary Provided By
People & Safer Communities	Growth & Culture	Fran Beckitt & Carol Dr	
Reported Quarter	On Target		Measured
2023-24 Q2	Current Status		Quarterly

Action

Meet the Mental Health Challenge

Measure	Target	Achieved
1. Continue the development of the 5 workstreams, via the Mental Health Working Party	Υ	Υ
2. Work with local partners to access external funding to support community schemes	Υ	Υ
3. Work with the community to develop a mental health forum in the Deepings	Forum Established	Forum Established
4. Deliver Mental Health First Aid training	20 Staff & 5 Councillors trained	21 staff, 4 Councillors

Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	Q1 2023-24	Q2 2023-24
1. Continue the development of the 5 workstreams, via the Mental Health Working Party	Y	Υ	Υ	Υ	γ
2. Work with local partners to access external funding to support community schemes	Υ	Υ	Υ	Υ	Υ
3. Work with the community to develop a mental health forum in the Deepings	Forum Established	Forum Established	Forum Established	Forum established.	Forum Established
4. Deliver Mental Health First Aid training	Reported Annually	Reported Annually	28 Staff and 7 Councillors	21 staff and 4 Councillors	21 staff, 4 Councillors

Commentary

Our current internal wellbeing activity includes:

- Being shortlisted for an Active Workplace Lincolnshire award, The Staff skipping challenge, Bringing people together for a summer staff social, National Menopause Day - raising awareness through a staff cinema viewing, A wellbeing pulse survey and Health checks, Charity fundraising events.

- The Community Engagement Team commissioned a wellbeing project for young people. The project focused on both physical and mental health. Delivered by Inspire+ the project initially involved 6 local secondary schools Bourne Academy, Deepings Academy, Priory Ruskin Academy, Kesteven and Grantham Girls' School, Kings School, and Walton Academy. 6 weekly sessions were delivered in each school. Sessions were also delivered as part of the charity's community programme which saw attendances from young people aged 5-16 during the summer holidays. The camps were held in Bourne, Deepings, Grantham, and Stamford, providing opportunities for young people all over the district to access wellbeing activities. Across the project 72 young people participated in the schools element of the project and 423 participated in the community sessions.

- There is a Mental Health First Aid session scheduled for Q3 to refresh the number of staff trained.

Our current external wellbeing activity includes:

The Community Engagement Team commissioned a wellbeing project for young people. The project focused on both physical and mental health. Delivered by Inspire+ the project initially involved 6 local secondary schools Bourne Academy, Deepings Academy, Priory Ruskin Academy, Kesteven and Grantham Girls School, Kings School and Walton Academy. 6 weekly sessions were delivered in each school. Sessions were also delivered as part of the charities community programme which saw attendances from young people aged 5-16 during the summer holidays. The camps were held in Bourne, Deepings, Grantham and Stamford, providing opportunities for young people all over the district to access wellbeing activities. Across the project 72 young people participated in

Responsible Cabinet Membe	Responsible Director	Con	nmentary Provided By
People & Safer Communities	Deputy Chief Executive	Carol Drury	
Reported Quarter	Below Target		Measured
2023-24 Q2	Current Status		Quarterly

Action

Make best use of different funding sources to support the voluntary and cultural sector within the District.

Measure	Target	Achieved				
1. £37,000.00 Subject to available programme and budgets				£37,000.00 Subject to av programme and budget		£10,723
Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	2023-24 Report Cycle	Q1 2023-24	Q2 2023-24

Commentary

This indicator represents the funding levered from other sources by the District's voluntary and community groups through supporting funding from the SK Community Fund. Funding awarded through the SK Community Fund is generally used as match funding in support of applications to other funding providers.

Some small, grass-roots groups require very little funding in order to make a big difference within their community.

The impact of our funding is therefore stand alone in its support of local groups. By contrast, large-scale projects that require support from multiple funders often hang on an offer made on condition that all funding is secured before any award is released to the applicant. These are the projects that impact greatly on the outcome in monetary terms on this indicator. The amount of funding levered into the district will, therefore, ebb and flow dependent on the scale of projects being undertaken in the area at any time.

Healthy And Strong Communities 10						
2023-24		Significantly Below Current Status	Measured Biannually			
Action						
Protect our most vulnerable residents with robust safeguarding processes.						

Measure	Target	Achieved
1. Number of relevant staff trained in applying effective safeguarding processes	90%	45%

Measure History	Q2 2022-23	Q4 2022-23	Q2 2023-24
1. Number of relevant staff trained in applying effective safeguarding processes	96%	37.05%	45%

Due to a high level of staff turnover there has been a significant decrease in the percentage of staff trained in safeguarding in 2022-23. Managers have been instructed to ensure the relevant training is carried out for staff that have yet to complete it. Staff are now undertaking the training and messages are being shared to ensure line managers give support and assurance that this is being undertaken.

Priority	Responsible Cabinet Member	Responsible Director	Commentary Provided By	
	Culture & Visitor Economy	Growth & Culture	Karen Whitfield	
Healthy And Strong Communities 11	Reported Quarter	On Target	Measured	
	2023-24 Q2	Current Status	Biannually	
Action				

Improve and invest in the local arts & cultural venues across the District.

Measure	Target	Achieved
1. Value of capital works carried out	Baseline + 10%	See Commentary
2. Maintaining properties to required standards	60% of action plan completed.	See Commentary

Measure History	Q2 2022-23	Q4 2022-23	Q2 2023-24
1. Value of capital works carried out	-	See Commentary	See Commentary
2. Maintaining properties to required standards	-	See Commentary	See Commentary

Commentary

Approved capital improvement works for the arts centre are ongoing. This includes roof replacement works at Stamford Arts Centre which are being undertaken by a specialist roofing contractor experienced in Collyweston slates. In addition roofing repairs are being undertaken to Guildhall Arts Centre in Grantham.

Responsible Cabinet Membe	Responsible Director	Commentary Provided By
Culture & Visitor Economy	Growth & Culture	Karen Whitfield
Reported Quarter	On Target	Measured
2023-24 Q2	Current Status	Biannually

Action

Review Arts services within the district with ambition to provide improved, efficient and accessible arts within the district.

Measure	Target	Achieved
1. Staff review and restructure	2021/22	See Commentary
2. Review the programming and opening hours of the three centres in Grantham, Bourne and Stamford	2021/22	See Commentary
3. Identify potential future delivery models	2022/23	See Commentary
4. Develop new Cultural Strategy with clear action plan	2022/23	See Commentary

Measure History	Q2 2022-23	Q4 2022-23	Q2 2023-24
1. Staff review and restructure	-	See Commentary	See Commentary
2. Review the programming and opening hours of the three centres in Grantham, Bourne and Stamford	-	See Commentary	See Commentary
3. Identify potential future delivery models	-	See Commentary	See Commentary
4. Develop new Cultural Strategy with clear action plan	-	See Commentary	See Commentary

Commentary

The staffing restructure is now complete and delivered £300k savings. The role of Arts and Cultural Services Manager has been sucessfully recruited to via an internal promotion. Opening hours of the arts venues have been reviewed and changes made, the programming at the centres is kept under constant review to ensure the offer is attractive to customers and offers value for money. A longer term ambition for the arts service was to identify and assess any future potential delivery models for the arts service, an early assessment of options has been undertaken. A refreshed Cultural Strategy for the district was adopted by Cabinet in July 2023, including a set of key performance indicators which can be used to assess the implementation and success of the Cultural Strategy.

Priority	Responsible Cabinet Member Resp		Commentary Provided By
T	Leisure Grov		Karen Whitfield
	Reported Quarter	On Target	Measured
	2023-24 Q2	Current Status	Biannually
Action Develop and adopt a Sport and Physical Activity Strategy.			

Measure	Target	Achieved
1. Embed the sport and physical activity strategy	Ongoing	See Commentary
2. Develop a programme of outreach activities with the Council's leisure provider and other partners	Ongoing	See Commentary
3. Work with local partners to access funding available for projects	Ongoing	See Commentary

Measure History	Q2 2022-23	Q4 2022-23	Q2 2023-24
1. Embed the sport and physical activity strategy	New Measure	See Commentary	See Commentary
2. Develop a programme of outreach activities with the Council's leisure provider and other partners	New Measure	See Commentary	See Commentary
3. Work with local partners to access funding available for projects	New Measure	See Commentary	See Commentary

The Council's Sport and Physical Activity Strategy was adopted in December 2021. Since that time a significant amount of progress has been made on the action plan, this progress being reported to Culture and Leisure OSC on a six monthly basis. Excellent working relationships have been developed with partners inlcuding LeisureSK Ltd, Active Lincolnshire and Lincs Inspire. Officers are working closely with LeisureSK Ltd to identify alternative ways to engage with residents outside of a traditional leisure centre setting. Recent successes have been the expansion of the healthy walks programme and the introduction of a fitness class in Deepings which was funded by Active Lincolnshire.

Priority Number	Action	Priority Status	Action Status
1	Reduce the Council's carbon footprint by at least 30% by 2030 and endeavour to become net-zero carbon as soon as viable before 2050.	Reported Q2 2023-24	On Target
2	Deliver the 'Big Clean' programme and maintain higher street standards.	No Longer Reported	Not Reported
3	Continue to innovate our approach to waste management to build on our strengths and maximise commercial and other opportunities.	Reported Q2 2023-24	On Target
4	Maintain and enhance our green areas across the District, aiming to secure Green Flag status for Queen Elizabeth Park, Dysart Park and other relevant areas.	Reported Q2 2023-24	On Target
5	Work proactively with Environment SK to deliver high quality services and maximise commercial opportunities.	Reported Q2 2023-24	On Target
6	Work with the Lincolnshire Waste Partnership to reduce waste and further improve recycling.	Reported Q2 2023-24	Not Reported
7	Recognise the changes in environmentally friendly modes of transport and seek to work with others to adapt required infrastructure	Reported Q2 2023-24	On Target
8	Explore opportunities to build on the success of the food waste pilot and ensure the service is sustainable.	No Longer Reported	Not Reported
9	Build a new, modern depot which is fit for the future.	Reported Q2 2023-24	On Target

Responsible Cabinet Member	Responsible Director	Co	Commentary Provided By	
Economic Development & Growth	Housing & Property	Se	Serena Brown	
Reported Quarter	On Target		Measured	
2023-24 Q2	Current Status		Annually	

Action

Reduce the Council's carbon footprint by at least 30% by 2030 and endeavour to become net-zero carbon as soon as viable before 2050.

Measure	Target	Achieved
1. Reduction in SKDC carbon emissions.	6,840 Tonnes	5783

Measure History	Q2 2022-23	Q2 2023-24
1. Reduction in SKDC carbon emissions.	6518	5783

Commentary

A detailed annual report containing a breakdown of SKDC carbon emissions has been presented to Environment Overview and Scrutiny Committee alongside this quarterly performance report for further detail. Particular reductions were recorded for the leisure centres category, due in part to the closure of the Deepings leisure centre facility.

Responsible Cabinet Member	Responsible Director	Commentary Provided By
Waste & Climate Change	Deputy Chief Executive	George Chase
Reported Quarter 2023-24 Q2	On Target Current Status	Measured Quarterly

Action

Continue to innovate our approach to waste management to build on our strengths and maximise commercial and other opportunities.

Measure	Target	Achieved
1. Number of garden waste bins.	36252	36,318
2. % Growth (Garden Waste Service)	1% growth in year	2.1%
3. Commercial waste customers	Baseline for growth	761

Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	Q1 2023-24	Q2 2023-24
1. Number of garden waste bins.	35393	35578	36,839	35,623	36,318
2. % Growth (Garden Waste Service)	-4.07%	-3.57%	-0.15%	1.34%	2.1%
3. Commercial waste customers	727	763	761	761	761

Commentary

There has been a increase in the number of subscribers compared to 22/23 resulting in positive growth. The number of customers using the commercial waste collection service has remained the same as the previously reported quarter as the service is currently operating at capacity.

Responsible Cabinet Member	Responsible Director	Со	mmentary Provided By
Housing & Property	Growth & Culture	Ка	ren Whitfield
Reported Quarter	On Target		Measured
2023-24 Q2	Current Status		Annually

Action

Maintain and enhance our green areas across the District, aiming to secure Green Flag status for Queen Elizabeth Park, Dysart Park and other relevant areas.

Measure	Target	Achieved
1. Public satisfaction from visitors to Wyndham Park	90+%	See Commentary
2. Public satisfaction from visitors to Queen Elizabeth Park	80+%	See Commentary
	Maintain Green Flag status for Wyndham Park, Queen Elizabeth Park & Dysart Park.	See Commentary

Measure History	Q2 2022-23	Q2 2023-24
1. Public satisfaction from visitors to Wyndham Park	See Commentary	See Commentary
2. Public satisfaction from visitors to Queen Elizabeth Park	See Commentary	See Commentary
3. Green Flag status	See Commentary	See Commentary

Commentary

Wyndham Park, Queen Elizabeth Park and Dysart Park have all been voted as being among the best parks in the country, all now having coveted green flag status. The Green Flag management plans are being updated to ensure this fabulous achievement can be maintained and strengthened. The newly recruited Parks Volunteer and Engagement Officer is making an impact at Wyndham Park and introducing a wide range of events hosted in the park and the Visitor Centre. The Council has now adopted a Volunteer Policy which will form the basis of a volunteer recruitment drive to fulfill a wide range of roles within the Park to complement the Council's work. Stronger bonds are being developed with all Friends groups across the three parks. The latest survey for Wyndham Park demonstrated that 98% of the people surveyed thought Wyndham Park had a positive impact on the local community. 91% reported the park improved their quality of life and 87% thought the maintenance was to a high standard. The consultation for Queen Elizabeth Park will is due to launch in October 2023 and results will be shared in future reports.

Responsible Cabinet Member	Responsible Director	Со	mmentary Provided By	
Housing & Property	Growth & Culture	Karen Whitfield		
Reported Quarter	On Target		Measured	
2023-24 Q2	Current Status		Quarterly	

Action

Work proactively with Environment SK to deliver high quality services and maximise commercial opportunities.

Measure	Target	Achieved
1. Client side reporting criteria	No Set Target	See Commentary

Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	Q1 2023-24	Q2 2023-24
1. Client side reporting criteria	-	-	See Commentary	See Commentary	See Commentary

Commentary

Following a decision by Cabinet in February 2023 the Council's grounds maintenance service was insourced and became a Council function from 1st April 2023. EnvironmentSK is in the process of being wound up as a company, the insourcing of the previous team resulting in a financial saving. Follow further consultation the insourced grounds maintenance team has now been fully integrated witht the Council's Street Scene team. The integration of the two teams will allow for collaborative work to keep South Kesteven clean and green, provide a flexible multi skilled workforce and drive further financial efficiencies. The resulting reduction in journeys across the district, and a potential move to battery powered equipment, will also help to reduce the Council's carbon output. Now that the two teams are fully integrated work is being done to develop a district wide specification to ensure a high level of service if provided across the whole district. As this is now a Council service there is no requirement for client side reporting, however the specification which is being developed will inlcude key performance indicators on the effectiveness of the service, including the number of complaints. The Council's Housing team have also retained some resource to ensure that HRA land is maintained appropriately and this can continued to be monitored.

Responsible Cabinet Member	Responsible Director	Со	mmentary Provided By	
Waste & Climate Change	Deputy Chief Executive	George Chase		
Reported Quarter	Not Reported		Measured	
2023-24 Q2	Current Status		Quarterly	

Action

Work with the Lincolnshire Waste Partnership to reduce waste and further improve recycling.

Measure	Target	Achieved
1. Residual waste tonnes per 1000 households.	<44 t/1000 households	Awaiting Data from LCC
2. Contribution to increasing the proportion of recycling, as set out in the LWP strategy.	42.5%	Awaiting Data from LCC
3. Reduced non-target recyclable materials in the recycling stream.	<30%	Awaiting Data from LCC

Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	Q1 2023-24	Q2 2023-24
1. Residual waste tonnes per 1000 households.	42.95	39.08	41.4	39.38	Awaiting Data from LCC
2. Contribution to increasing the proportion of recycling, as set out in the LWP strategy.	35.47%	30.70%	35.10%	23.16%	Awaiting Data from LCC
3. Reduced non-target recyclable materials in the recycling stream.	25.75%	25.06%	27.58%	27.85%	Awaiting Data from LCC

Commentary

Please note that the most recent data reported here covers the waste/recycling figures as of Q4 of 2022-2023 This is due to a delay in Lincolnshire County Council providing the required information.

Responsible Cabinet Member	Responsible Director	Со	mmentary Provided By	
Waste & Climate Change	Housing & Property	Serena Brown		
Reported Quarter	On Target		Measured	
2023-24 Q2	Current Status		Quarterly	

Action

Recognise the changes in environmentally friendly modes of transport and seek to work with others to adapt required infrastructure

Measure	Target	Achieved
1. Number of miles generated	35000	69,847
2. Carbon Tonnes saved	7 Tonnes	13.34
3. Charging Point Utilisation Percentage	10%	18.14%

Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	Q1 2023-24	Q2 2023-24
1. Number of miles generated	40,098	54289	56287	56402	69,847
2. Carbon Tonnes saved	7.66	10.37	10.75	10.77	13.34
3. Charging Point Utilisation Percentage	10.76%	15.01%	16.44%	14.19%	18.14%

Commentary

The use of electric vehicle charge points within our car parks continues to see reasonably good uptake, with 298 separate drivers making use of the charge points in the quarter. Stamford continues to be the most popular facility within the district around 40% utilisation in the period.

Responsible Cabinet Member	Responsible Director		Commentary Provided By		
Housing & Property	Chief Finance Officer		Debbie Roberts		
Reported Quarter	On Target		Measured		
2023-24 Q2	Current Status		Quarterly		

Action

Build a new, modern depot which is fit for the future.

Measure	Target	Achieved
1. Design and costs approval	Q4 2022/23	Completed
2. Budget approval	Q4 2022/23	Completed
3. Planning application submission and approval	Q4 2022/23	Planning application submitted
4. Procurement	Q4 2022/23	Commenced
5. Construction commenced	Q4 2022/23	Q1 2024
6. Construction Completion	2023/24	Q4 2024/Q1 2025

Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	Q1 2023-24	Q2 2023-24
1. Design and costs approval	Ongoing	Q1 2022/2023	Q2 2022/23	Q2 2023	Completed
2. Budget approval	Ongoing	Q1 2022/2023	Q2 2022/23	Q2 2023	Completed
3. Planning application submission and approval	Ongoing	Q2 2022/2023	Q3 2022/23	Q3 2023	Planning application submitted
4. Procurement	Dependent on Above	dependent on above	Q3 2022/23	Q3/Q4 2023	Commenced
5. Construction commenced	Dependent on Above	dependent on above	Q1/Q2 2023/2024	Q1 2024	Q1 2024
6. Construction Completion	Dependent on Above	dependent on above	Q4 2023/2024	Q4 2024	Q4 2024/Q1 2025

Commentary

It has been a busy quarter for this project as there has been a series of meetings (joint scrutiny,Cabinet, Council) to consider the budget. This was approved and as such the planning application for the scheme has been submitted. This is expected to take 13 weeks for determination due to ongoing dialogue with the planning department at the pre-application stage. An expression of interest for the construction companies on the Pagabo framework has taken place and there has been a good response to building out the new depot and associated buildings/car parking areas.

Priority Number	Action	Priority Status	Action Status
1	Delivery of the St Martins Park development scheme in Stamford.	Reported Q2 2023-24	Below Target
2	Regeneration of Grantham town centre, supported by the Future High Street (FHSF) bid and delivery of the Heritage Action Zone programme (HAZ).	Reported Q2 2023-24	Below Target
3	Identify funding & other opportunities to support the development of the town centres of Bourne, The Deepings and Stamford, and apply lessons learnt from the Future High Street Fund & other initiatives.	Reported Q2 2023-24	Not Reported
4	Develop a package of measures to support the recovery of the local economy to safeguard local jobs wherever possible.	Reported Q2 2023-24	Not Reported
5	Review the scope and focus of InvestSK to maximise the support to local businesses and attract inward investment.	Removed as Complete	Not Reported
6	Continue to attract investment and encourage diverse businesses to the District and ensure appropriate land and property is available	Reported Q2 2023-24	On Target
7	Work with the education providers to increase opportunities for local learning and apprenticeships in the District.	No Longer Reported	Not Reported
8	In partnership with LCC bring forward housing and employment opportunities linked to the delivery of the Grantham Southern Relief Road.	No Longer Reported	Not Reported
9	Work with partners and attractions, to promote visitor economy and increase visitor spend in the District, including the adoption of a Tourism Strategic Framework.	Reported Q2 2023-24	Not Reported
10	Support the roll out of improved broadband and other key infrastructure to support local businesses and rural areas.	No Longer Reported	Not Reported
11	Work closely with markets across South Kesteven and seek to maintain their viability.	Reported Q4 2022-23	Not Reported

Responsible Cabinet Member		Responsible Director	Commentary Provided By
Economic Development & Growth Growth & Culture			Debbie Roberts
Reported Quarter	E	Below Target	Measured
2023-24 Q2	Current Status		Quarterly

Action

Delivery of the St Martins Park development scheme in Stamford.

Measure	Target	Achieved
1. Outline Planning Consent granted	Q3 2021/22	Completed
2. S106 Agreements in place	Q4 2021/22	Completed
3. Budget Approval for demolition costs approved	Q3 2021/22	Completed
4. Demolition complete	Q2 2022/23	Completed
5. Sale contracts exchanged and completed	End of 2022/23	Q3/Q4 2023

Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	Q1 2023-24	Q2 2023-24
1. Outline Planning Consent granted	Complete	Complete	Complete	COMPLETE	Completed
2. S106 Agreements in place	Complete	Complete	Complete	COMPLETE	Completed
3. Budget Approval for demolition costs approved	Approved	Approved	Complete	COMPLETE	Completed
4. Demolition complete	On Target	Complete	Complete	COMPLETE	Completed
5. Sale contracts exchanged and completed	Ongoing	ongoing	Ongoing	Q3/Q4 2023	Q3/Q4 2023

Commentary

Work is nearing completion to understand the level of remediation and de-contamination on the site. The developer parties are still committed to the scheme and working on the costs for the joint infrastructure works.

Priority	Responsible Cabinet Memb	er Responsible Director	Commentary Provided By
	Economic Development & C	Growth Growth & Culture	Claire Saunders
Delivery of Growth of Our Economy 2A	Reported Quarter	Below Target	Measured
	2023-24 Q2	Current Status	Quarterly

Action

Regeneration of Grantham town centre, supported by the Future High Street (FHSF) bid and delivery of the Heritage Action Zone programme (HAZ).

Measure	Target	Achieved
1. HAZ: amount of public sector grant spent	372000	£11,428 Q2 spend (£27,850 total spend 23/24 to end of q2)
2. HAZ: amount of private sector investment leveraged	£45,000	43,000 * Pending delivery of two remaining shopfront schemes
3. HAZ: number of buildings improved	2 'Key building projects	1 project ongoing (Westgate Hall)
4. HAZ: number of buildings improved	5 'Shopfront ' Grant projects	2 further shopfronts completed quarter 2 and Final 2 grants awarded

Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	Q1 2023-24	Q2 2023-24
2. HAZ: amount of private sector investment leveraged	£O	£O	£285,997	£0	43,000 * Pending delivery of two remaining shopfront schemes
1. HAZ: amount of public sector grant spent	£17,852	£10,009	£328,367	£16,422	£11,428 Q2 spend (£27,850 total spend 23/24 to end of q2)
3. HAZ: number of buildings improved	0	1 project ongoing (westgate Hall)	1 project ongoing (westgate Hall)	1 project ongoing (westgate Hall)	1 project ongoing (Westgate Hall)
4. HAZ: number of buildings improved	0	5 projects in progress	2 Completed, 5 In Progress	3 completed, four ongoing, 2 pending offer acceptance	2 further shopfronts completed quarter 2 and Final 2 grants awarded

Commentary

Delivery of capital projects continues well, all shopfront grants have been allocated and all projects are due to complete to the required timeline. Full spend is therefore anticipated, with the majority of the capital projects spend forcast for Quarter 3 and Q4 of the year. This is typical of the the spend profile for the programme, with the majority of project spend coming at the end of the financial year. Over the course of the project the scheme will have delivered nine shopfront regeneration schemes of which four are now complete, three are onsite and we are awaiting the delivery time table for the the final two projects for which grants were awarded in this guater. The Westgate Hall Project is moving towards the completion of the grant aided phase of works, these are due to complete end of November.

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Priority	Responsible Cabinet Membe	er Responsible Director	Commentary Provided By
	Economic Development & G	rowth Growth & Culture	Nicola McCoy-Brown
Delivery of Growth of Our Economy 2B	Reported Quarter	Below Target	Measured
	2023-24 Q2	Current Status	Quarterly

Action

Regeneration of Grantham town centre, supported by the Future High Street (FHSF) bid and delivery of the Heritage Action Zone programme (HAZ).

Measure	Target	Achieved
1. FHSF secured from the Department for Levelling up, Housing & Communities	£1.16m	£571,523
2. FHSF: amount of FHSF co-funding secured	£929,000 (2023/24)	£0
3. FHSF: amount of vacant space converted - Upper Floor Conversions	8	0

Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	Q1 2023-24	Q2 2023-24
1. FHSF secured from the Department for Levelling up, Housing & Communities	N/A	N/A	N/A	£571,523	£571,523
2. FHSF: amount of FHSF co-funding secured	£O	£0	£0	£0	£0
3. FHSF: amount of vacant space converted - Upper Floor Conversions	0	0	0	0	0

Commentary

Funding for the FHSF is being gradually paid to SKDC when project delivery becomes more certain. It is anticipated that the final payment awards will be made before the end of the Financially Year.

Some grant applicants have now withdrawn their request for funding due to ongoing fiscal conditions and programme delivery timeframes. This means that there are 6 grants available for reallocation. Officers are working with other potential applicants and it is anticipated that the grants will be re-allocated shortly.

Delivery of the Upper Floor Grants Programme will commence in Q3-Q4, however it is anticipated that there will be delivery slippage in 2024-25. The co-funding and unit numbers will be resolved then. The co-funding is proportionate to delivery of the Upper Floor Grant Projects. The completion of 8 units will not achieve the 2023-24 co-funding target of £929,000, this figure is more realistically related to the delivery of the entire programme of 22 units.

Responsible Cabinet Member		Responsible Director	С	ommentary Provided By
Economic Development & Growth Growth & Culture Nicola McCoy-Brown				
Reported Quarter		Not Reported		Measured
2023-24 Q2		Current Status		Biannually

Action

Identify funding & other opportunities to support the development of the town centres of Bourne, The Deepings and Stamford, and apply lessons learnt from the Future High Street Fund & other initiatives.

Measure •	Target	Achieved
1. Deliver an economic development plan	01/04/2023	Awaiting Service Response

Measure History	Q2 2022-23	Q4 2022-23	Q2 2023-24
1. Deliver an economic development plan	-	See Commentary	Awaiting Service Response

Commentary

Responsible Cabinet Member		Responsible Director	Commentary Provided By	
Economic Development & Growth Growth & Culture				icola McCoy-Brown
Reported Quarter	I	Not Reported		Measured
2023-24 Q2		Current Status		Quarterly

Action

Develop a package of measures to support the recovery of the local economy to safeguard local jobs wherever possible.

Measure	Target	Achieved
1. Number of businesses supported	60 businesses receiving direct support	Awaiting Service Response
2. Safeguard Jobs in South Kesteven through retention of businesses	100 jobs	Awaiting Service Response
3. Inward investors directly supported to relocate into the district	2	Awaiting Service Response

Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	Q1 2023-24	Q2 2023-24
1. Number of businesses supported	83	115	115	121	Awaiting Service Response
2. Safeguard Jobs in South Kesteven through retention of businesses	Achieved	Achieved	Achieved	Achieved	Awaiting Service Response
3. Inward investors directly supported to relocate into the district	5	6	6	6	Awaiting Service Response

Commentary

Responsible Cabinet Member		Responsible Director	Commentary Provided By
Economic Development & Growth		Growth & Culture	Shaza Brannon
Reported Quarter		On Target	Measured
2023-24 Q2		Current Status	Biannually

Action

Continue to attract investment and encourage diverse businesses to the District and ensure appropriate land and property is available

Measure	Target	Achieved
1. Local Plan Policy E1: Grantham Southern Gateway (118.9ha)	No Target	12.47ha
2. Local Plan Policy E2: Strategic Emp. Sites (40.81ha across 4 sites)	No Target	2.73ha
3. Local Plan Policy E3: Emp. Allocations (20.2ha across 5 sites)	No Target	0.0ha

Measure History	Q2 2022-23	Q4 2022-23	Q2 2023-24
1. Local Plan Policy E1: Grantham Southern Gateway (118.9ha)	12.47ha	12.47ha	12.47ha
2. Local Plan Policy E2: Strategic Emp. Sites (40.81ha across 4 sites)	2.73ha	2.73ha	2.73ha
3. Local Plan Policy E3: Emp. Allocations (20.2ha across 5 sites)	1ha	0ha	0.0ha

Commentary

E1 Committed land - 91,713sqm (B1,B2,B8 use). Other employment generating uses = 33,029sqm.

E2 Committed land - 27,336.6sqm (B1,B2,B8 use).

E3 Committed land – 0sqm (B1,B2,B8 use).

The Local Plan includes allocated employment sites (Local Plan policies E1-E3) totalling 179.2ha. There is no Local Plan target for annual completion of employment land. The allocated employment sites are to be delivered by the end of the Local Plan period 2035/2036.

There continues to be greater joined up working between planning policy (as the primary drivers of the Local Plan) and the economic development team as the main promoters of Place across the District. Meetings have been held between Planning Policy, Economic Development and prospective new inward investors, developers and operators looking to secure land within the new Local Plan in order to create employment opportunities, particularly along the A1 corridor.

Responsible Cabinet Membe	r Responsible Director	Commentary Provided By
Culture & Visitor Economy	Growth & Culture	Nicola McCoy-Brown
Reported Quarter	Not Reported	Measured
2023-24 Q2	Current Status	Quarterly

Action

Work with partners and attractions, to promote visitor economy and increase visitor spend in the District, including the adoption of a Tourism Strategic Framework.

Measure	Target	Achieved
1. Number of newly engaged visitor economy attractions engaged	40	Awaiting Service Response
2. Increase in visitor economy spend	£113,344,000	Awaiting Service Response
3. Adoption of Tourism Strategic Framework (Gross Value Added)	Adopted the Tourism Strategic Framework	Awaiting Service Response

Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	Q1 2023-24	Q2 2023-24
1. Number of newly engaged visitor economy attractions engaged	55	61	73	75	Awaiting Service Response
2. Increase in visitor economy spend	£168,630,000	£168,630,000	£168,630,000	£168,630,000	Awaiting Service Response
3. Adoption of Tourism Strategic Framework (Gross Value Added)	On Target	On Target	Ongoing	On target	Awaiting Service Response

Commentary

	Housing That Meets The Needs Of All	Residents	
Priority Number	Action	Priority Status	Action Status
1	Work in partnership with the housing market to stimulate housing growth.	Reported Q2 2023-24	Below Target
2	Work to reduce and prevent homelessness in our District.	Reported Q2 2023-24	Significantly Below Target
3	Increase the supply of high quality, sustainable Council houses.	Reported Q2 2023-24	Below Target
4	Undertake a Planning Review to improve performance and support local sustainable, high quality growth.	Reported Q1 2023-24	Not Reported
4	Undertake a Planning Review to improve performance and support local sustainable, high quality growth.	Reported Q2 2023-24	Not Reported
5	Undertake a Housing Review to provide the highest quality service possible to our tenants	Reported Q2 2023-24	Below Target
6	Work with housing associations and developers to ensure quality affordable housing is delivered.	Reported Q2 2023-24	On Target
7	Ensure the ambitions of the adopted Local Plan are met and a review framework is developed to deliver sustainable growth in the District.	Reported Q4 2022-23	Not Reported
8	Work with Homes England, the Ministry of Defence and other partners to develop holistic masterplans for the delivery of Grantham's Southern Urban Extension.	No Longer Reported	Not Reported
9	Ensure that major developments in South Kesteven are high quality, with sustainable, good design.	Reported Q2 2023-24	On Target
10	Prioritise bringing private sector empty properties back in to use.	Reported Q4 2022-23	Not Reported

Priority	Responsible Cabinet Member	Responsible Director	Commentary Provided By
	Planning & Planning Policy	Growth & Culture	Shaza Brannon
Housing That Meets The Needs Of All Residents 1	Reported Quarter	Below Target	Measured
	2023-24 Q2	Current Status	Quarterly
Action Work in partnership with the housing market to stimulate housing growth.			
Measure		Tar	get Achieved

650

300

293 55

1. Number of houses complete

2. Number of houses complete In Grantham

Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	2023-24 Report Cycle	Q1 2023-24	Q2 2023-24
1. Number of houses complete	244	380	642	Start of Report Cycle	143	293
2. Number of houses complete In Grantham	28	38	95	Start of Report Cycle	33	55

Commentary

The Local Plan was adopted on 30th January 2020. The Plan's annual target for housing completions is 650 dwellings. A total of 293 net additional dwellings were completed in Q1 and Q2 of the 2023/2024 monitoring year. The Local Plan identifies land to provided 53% of housing in Grantham, 18% in Stamford, 7% in Bourne, 8% in the Deepings, and 14% in the villages across the plan period (2011-2036). Completions in the four main towns in Q1 and Q2 accounted for 71% of the completions, with 55 dwellings completed in Grantham.

A dwelling is counted as a completion when it is substantially complete; this means that it has working facilities (kitchens and bathrooms) and is ready for occupying (it does not need to be furnished). *(Please note these are provisional figures and will be confirmed at the end of the year through the publication of the Annual Position Statement or the 5-Year Housing Land Supply Statement).

Priority			Responsible	Cabinet Member	Responsible Director	Commentary Provided By
		_	Housing & P	roperty	Housing & Property	Sarah McQueen
Housing That Meets The Needs Of All Resid	ents 2	2	Reported Qu	arter	gnificantly Belo	Measured
			2023-24 Q2		Current Status	Quarterly
Action						
Work to reduce and prevent homelessness in our District.						
Measure					Target	Achieved
Proportion of prevention cases successfully resolved					>50%	34.5% (19 of 55)
2. Proportion of relief cases successfully resolved					>40%	29.5% (36 of 122)
3. Number of homelessness duty cases accepted in year					<95	205
4. Proportion of homeless cases accepted as final duty					>60%	23%
Measure History	2 2022-23	Q3 202	22-23	Q4 2022-23	Q1 2023-24	Q2 2023-24
1. Proportion of prevention cases successfully resolved 3	9.06%	30.77%	o (24 of 78)	29.79% (14 of 4	7) Data Unavailable	e 34.5% (19 of 55)
2. Proportion of relief cases successfully resolved 4	0.85%	37.31%	(50 of 134)	34.62% (45 of 1	30) Data Unavailable	29.5% (36 of 122)
3. Number of homelessness duty cases accepted in year 1	04	146		210	Data Unavailable	205

4. Proportion of homeless cases accepted as final duty

Our Housing Options team continues to provide the district's response to homelessness and homelessness prevention. However, with the prevailing housing market, access into the private sector continues to be a huge challenge. We are still facing pressures on the service which we predict will increase with the ongoing resettlement of those housed in the Stoke Rochford Asylum hotel and the national dispersal model. In addition, the cost of living crisis with further increase the number of households approaching as they are struggling financially to sustain their exisiting accomodation.

78.2%

78.07%

79.85%

Data Unavailable 23%

The demand for affordable social housing continues to far outweigh the supply so its essential that our policies and proceedures support prioritising those in the most need of affordable housing and our newly implemented allocations policy is in line with this

Priority		Responsible Ca Housing & Pro		Responsible Di ▼ Housing & Pro	
Housing That Meets The Needs Of All Residen	its 3	Reported Quar 2023-24 Q2		Below Targ	get Measured
Action Increase the supply of high quality, sustainable Council houses.					
Measure				Target	Achieved
1. Number of new Council Homes provided				15	0
Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	Q1 2023-24	Q2 2023-24
1. Number of new Council Homes provided	0	0	0	0	0
Commentary The following sites for new council homes are progressing as detailed below; Swinegate, new housing development comprising up to 20 units, works have begun on site. There has been a de (which will be done in November). The costs for the scheme have increased to £4m but the budget is approved a Elizabeth Road, development of 4 homes in Stamford, works are commencing in November 23. Larch Close, development of 21 homes, planning application has been submitted and expecting determination ar for a contractor to commence in summer 2024. Other sites being progressed including Wellington Way, Market Deeping and Kesteven Rd, Stamford. Discussions with developers to purchase affordable units on larger schemes progressing well which will increase	and committed. t the November	Ū.			<u> </u>

Housing That Meets The Needs Of All Residents 4

Responsible Cabinet Membe	Responsible Director	Commentary Provided By
Planning & Planning Policy	Growth & Culture	Emma Whittaker
Reported Quarter	Not Reported	Measured
2023-24 Q2	Current Status	Quarterly

Action

Undertake a Planning Review to improve performance and support local sustainable, high quality growth.

Measure	Target	Achieved
1. Review and Adopt New Planning Committee Protocols	Adopted	Completed March 2023
2. Adopt new Code of Practice for Planning Matters	Adopted	Completed March 2023
3. % Major Applications Determined in Time	>60%	Awaiting Service Response
4. % Non-Major Applications Determined in Time	>70%	Awaiting Service Response

Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	Q1 2023-24	Q2 2023-24
1. Review and Adopt New Planning Committee Protocols	Reported Annually	Reported Annually	Completed March 2023	Reported Annually	Reported Annually
2. Adopt new Code of Practice for Planning Matters	Reported Annually	Reported Annually	Completed March 2023	Reported Annually	Reported Annually
3. % Major Applications Determined in Time	100%	90%	100%	48%	Awaiting Service Response
4. % Non-Major Applications Determined in Time	88.6%	80%	80%	78%	Awaiting Service Response

Commentary

Priority	Responsible Cabinet	Member	Responsible Director	Commentary Provided By
	Housing & Property		Housing & Property	Jodie Archer
Housing That Meets The Needs Of All Residents 5	Reported Quarter		Below Target	Measured
	2023-24 Q2		Current Status	Quarterly
Action				
Undertake a Housing Review to provide the highest quality service possible to our tenants				
Undertake a Housing Review to provide the highest quality service possible to our tenants Measure	Ta	irget	Act	nieved
		irget	Act 48.5	
Measure	48	-		2%
Measure 1. Rent Collection (inc. arrears)	48	.67% 0%	48.5	2% 3%
Measure 1. Rent Collection (inc. arrears) 2. % Properties with a valid gas certificate	48 10	.67% 0% C	48.5 99.0 159.	2% 3%

Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	Q1 2023-24	Q2 2023-24
1. Rent Collection (inc. arrears)	48.45%	72.03%	97.66%	23.19%	48.52%
2. % Properties with a valid gas certificate	99.16%	99.29%	99.2%	99.44%	99.03%
3. Average Void Relet Time (Calendar Days)	80.97	97	106.74	156.58	159.86
4. Percentage of responsive repairs resolved on first visit	-	Unable to report	Unable to report	Unable to report	unable to report
5. Percentage of Properties meeting the Decent Homes Standard	94.49%	94.61%	94.77%	91.2%	91.2%

Rent Collection is 0.15% or £42,429 below target - £13,665,669 collected against a debit of £28,165,396.

The regulator has formally lifted the notice. Reports around complaince and voids will continue to be reported to OSC. There are ongoing contractual issues that are being monitored via the voids contractor. Decent homes standards are improving with the decarbonisation funding award.

Priority		Responsible Cabinet Memb	er Responsible Direc	tor Commentary Provided By
A Llausing That Maste The Needs Of All Deside		Planning & Planning Policy	Growth & Culture	Shaza Brannon
Housing That Meets The Needs Of All Reside	ents 6	Reported Quarter	On Target	Measured
		2023-24 Q2	Current Status	Quarterly
Action				
Work with housing associations and developers to ensure quality affordable housing is delivered.				
Measure		Target	Ac	hieved
1. Number of affordable homes delivered in South Kesteven		100 Annuall	/ 74	

Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	2023-24 Report Cycle	Q1 2023-24	Q2 2023-24
1. Number of affordable homes delivered in South Kesteven	66	76	151	Start of Report Cycle	39	74

Of the 293* dwellings completed in Q1 and Q2. 74 dwellings were affordable houses.

39 dwellings were delivered in the four main towns (Grantham (34) and Market Deeping (5)) and 35 were delivered in the Larger Villages (Corby Glen (16), Morton (7), and Langtoft (12)). The Council has been working with developers and Registered Providers to deliver quality affordable housing in the District. The Council continues to work closely with developers to deliver housing schemes both through planning applications and through the Local Plan Review to ensure that the Council continues to meet the needs of local residents. *(Please note these are provisional figures and will be confirmed at the end of the year through the publication of the Annual Position Statement or the 5-Year Housing Land Supply Statement).

	Responsible Cabinet Meml Planning & Planning Policy	▼ .	Commentary Provided By Richard Shaw
Housing That Meets The Needs Of All Residents 9	Reported Quarter 2023-24 Q2	On Target Current Status	Measured Biannually
Action Ensure that major developments in South Kesteven are high quality, with sustainable, good design.			
Measure		Targ	et Achieved

Measure	Target	Achieved
1. Residential developments of 10 dwellings or more should perform positively when assessed against Building for a Healthy Life	50%	100%

Measure History	Q2 2022-23	Q4 2022-23	Q2 2023-24
1. Residential developments of 10 dwellings or more should perform positively when assessed against Building for a Healthy Life	50%	100%	100%

The Planning team operates a pre-application advice service which includes Design PAD. Design PAD is a monthly meeting that brings together different disciplines to provide feedback on development proposals. The aim is to improve design quality and bringing people together is an efficient and effective way of achieving the desired results. Collaboration between the key disciplines such as planning, highways, local lead flood authority, the drainage board, urban design, conservation and landscape. The Design PAD is also used in relation to planning applications.

In the period July-September 2023, one scheme was approved at Committee, Phase 10b Elsea Park (S22/1240). We used Building for a Healthy Life (BfHL) as a negotian tool over a period of 12 months, with many improvements made to the scheme over this time. The BfHL score was increased fom being predominantly reds and ambers to the final scheme being scored as 6 greens and 6 ambers (subject to Conditions).

A High Performing Council

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Priority Number	Action	Priority Status	Action Status
1	Implement the Covid-19 Recovery Plan.	Removed as Complete	Not Reported
2	Deliver a balanced, sustainable financial plan over the medium term.	Reported Q4 2022-23	Not Reported
3	Undertake a Constitution review and implement outcomes.	Removed as Complete	Not Reported
4	Implement the findings of the Governance review across the Councils assets (including companies).	Removed as Complete	Not Reported
5	Develop a People Strategy (including a pay review) to support the retention and attraction of high quality staff.	Reported Q2 2023-24	On Target
6	Develop and implement commercial and transformation strategies to deliver additional net revenue benefit.	Removed as Complete	Not Reported
7	Undertake a fundamental review of the organisation to meet current and future needs.	Removed as Complete	Not Reported
8	Support the implementation of an IT investment roadmap to align future solutions with the Councils ambitions.	Removed as Complete	Not Reported
9	Embed an agile approach to working by building on the cultural and technological changes.	Removed as Complete	Not Reported
10	Deliver the ambitions of the Customer Experience Strategy.	No Longer Reported	Not Reported
11	Maximise the value of the Councils own spend by using local suppliers wherever practical.	Reported Q4 2022-23	Not Reported
12	Undertake an Asset Management Review.	Removed as Complete	Not Reported
13	Ensure that support packages are in place for ensuring the welfare of the districts most vulnerable residents and to enable small businesses to flourish in the district	Reported Q2 2023-24	On Target

Priority	Responsible Cabinet MemberResponsible DirectorCommentary ProvidPeople & Safer CommunitiesDeputy Chief ExecutiveFran Beckitt						
A High Performing Council 5	Reported Quarter 2023-24 Q2	On Target Current Status	Meas Quart				
Action Develop a People Strategy (including a pay review) to support the retention and attraction of high quality s	staff.						
Measure		Та	rget	Achieved			
1. Number of apprenticeships provided by the Council		10		14			

Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	Q1 2023-24	Q2 2023-24
1. Number of apprenticeships provided by the Council	10	9	11	9	14

Apprenticeships are now promoted as part of the appraisal process as of April as a cost effective method of upskilling and providing qualifications. Managers will be encouraged to include Apprenticeship options as part of these development conversations. We are also increasing links with local colleges to promote apprenticeships and attend careers events. Three more apprentices are due to start their courses imminently, these include two current staff members and one being a new recruit.

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A High Performing Council 13

Responsible Cabinet Member	Responsible Director	Commentary Provided By		
Finance	Chief Finance Officer	Claire Moses		
Reported Quarter	On Target	Measured		
2023-24 Q2	Current Status	Quarterly		

Action

Ensure that support packages are in place for ensuring the welfare of the districts most vulnerable residents and to enable small businesses to flourish in the district

Measure	Target	Achieved
1. Discretionary payments awarded	£47,610	£9,825
2. Discretionary Housing Payments awarded	£155,861	£66,738
3. Business Rates Retail Relief awarded	£3,312,340	£3,312,340
4. Household Support Fund	£177,342	£9,633

Measure History	Q2 2022-23	Q3 2022-23	Q4 2022-23	Q1 2023-24	Q2 2023-24
1. Discretionary payments awarded	£16,209	£22,694	£21,205	£9,545	£9,825
2. Discretionary Housing Payments awarded	£85,206	£108,980	£155,859.88	£35,761	£66,738
3. Business Rates Retail Relief awarded	£3,714,981	£3,773,920	£3,772,287	£3,038,021	£3,312,340
4. Household Support Fund	£329,700	£151,548	£593,582	£0	£9,633

Commentary

Discretionary Payments: 20.64% of total fund has now been awarded. The awarding of support has been reduced due to government support announced for the same cohort for 2023/24 Discretionary Housing Payments: 42.82% of total fund has now been awarded. It is expected the full funding will be awarded Business Rates Relief Award: This has been awarded to 400 (this applies a 75% retai relief reducton to buisness rates for those eligible) Household Support Fund: The scheme opened on 21 August 2023. Within the 5 weeks of Q2 the scheme was open, HSF was awarded to 138 residents