



Your council working for you

Tenants' handbook Booklet 11

Useful numbers

July 2013



South Kesteven District Council
STAMFORD • GRANTHAM • BOURNE • THE DEEPINGS

Useful numbers

All Council Officers can be contacted between:

Monday - Thursday 8.45 to 17.15 Friday 8.45 to 16.45 01476 406080

Grantham - Normal office working hours are:

Monday, Tuesday and Thursday - 8.45 to 17.15
Wednesday - 8.45 to 16.00
Friday - 8.45 to 16.45

Bourne Area Office: - Normal office working hours are:

Monday, Wednesday, Friday – 9.00 to 17.00
Tuesday, Thursday – 9.00- 18.00
Saturday – 9.00 – 13.00

Stamford Area Office:

Monday, Tuesday and Wednesday – 9.00 to 17.00
Thursday – 9.00 to 15.30
Friday – 9.00 to 16.30

Market Deeping Area - Normal office working hours are:

Monday to Friday - 9:30 to 14.00

Emergency/out of hours services

Emergency repairs (out of hours)	01476 590044
Gas leaks – Transco (National Grid UK)	0800 111 999
Crimestoppers	0800 555 111
Police, fire and ambulance emergencies	999
The Samaritans	08457 90 90 90
Victim Support	08453 03 09 00

Advice and support

Sleaford Age UK Kesteven	01529 302843
ChildLine	0800 1111
Citizens Advice Bureau	08444 111 444

Community Care for the Elderly - Grantham	01476 560273
Cruse Bereavement Care	0844 477 9400
National Debt Line	0808 808 4000
NSPCC Child Protection Helpline	0800 800 5000
Family Lives	0808 800 2222
Relate	0845 166 4110
Shelter Housing Advice Helpline	0808 800 4444
Adult Social Care	01522 78 21 55
Job Centre Plus	0845 604 3719

Health

Grantham & District Hospital	01476 565232
Lincoln County Hospital	01522 512512
Peterborough City Hospital	01733 678000
Stamford & Rutland Hospital	01780 764151
Narcotics Anonymous	0300 999 1212
NHS Direct	0845 4647

Utilities

Anglian Water – billing queries	08457 919155
To find out your current supplier of:	
Electric (Central Networks) Western Power Distribution	0845 603 0618
Gas	08706 081524

Entertainment/leisure

Guildhall Arts Centre	01476 406158
Stamford Art Centre	01780 763203
Grantham Meres Leisure Centre	01476 581930
Bourne Leisure Centre	01778 421435
Deepings Leisure Centre	01778 344072
Stamford Leisure Centre	01780 765522

Alternative formats and languages

To ensure all residents of South Kesteven have access to our information material, our information is available in the following languages and formats:

Large print, Braille, audio tape, audio CD or computer disc

This information can be made available in large print, Braille, on audio tape, audio CD or computer disc. If you, or someone you know, might benefit from this service, please contact us.

繁體中文 / Cantonese

本資料有繁體中文版，若你本人或你認識的甚麼人會受益於此版本，敬請聯絡我們。

Česky / Czech

Tato informace může být dostupná i v češtině. Pokud byste Vy, a nebo někdo koho znáte, mohl využít tohoto servisu, obraťte se prosím na nás.

Magyar / Hungarian

Ezeket az információkat magyar nyelven is tudjuk biztosítani. Ha Ön, vagy valaki, akit Ön ismer igényt tart erre a szolgáltatásra, kérem, keressen fel minket.

Latviski / Latvian

Šo informāciju var iegūt arī latviešu valodā. Ja Jums vai kādai no Jūsu paziņai šādi palikpoījumi nāktu par labu, lūdzu kontaktējiet mūs.

Lietuviškai / Lithuanian

Šią informaciją galite gauti lietuvių kalba. Prašome kreiptis į mus, jei jums arba jūsų pažįstamiems ši paslauga galėtų būti naudinga.

Polski / Polish

Informacja ta może być dostępna w języku polskim. Jeżeli Państwo albo ktoś kogo Państwo znają, może z tej usługi skorzystać, proszę nas kontaktować.

Português / Portuguese

Esta informação pode ser disponibilizada em português. Se você, ou alguém que conhecer, beneficiar com este serviço, por favor contacte-nos.

Русский / Russian

Данная информация может быть предоставлена на русском языке. Если Вы или Ваши знакомые посчитаете такую услугу необходимой, пожалуйста, свяжитесь с нами.

