

Corporate Plan

Key Performance Indicator Report

2021-2022 / Year End



Easton Walled Gardens



SOUTH
KESTEVEN
DISTRICT
COUNCIL

Corporate Plan Key Performance Indicator Reports

Financial Year: 2021/2022 Year End Report

Section:	2021/22 Mid Year Reported:	2021/22 Year End Reported:
FEDCS	23/11/2021	19/07/2022
Environment	30/11/2021	05/07/2022
Culture & Visitor Economy	21/12/2021	14/06/2022
Rural & Communities	09/12/2021	23/06/2022

Section:	Requires action:	To be aware of:	Meets or Exceeds Expectations:	Not reported in the current period:	Total:
FEDCS	0	7	9	0	16
Environment	0	3	3	0	6
Culture & Visitor Economy	0	2	3	0	5
Rural & Communities	2	2	11	0	15

FEDCS Performance Targets

Priority No:	Action:	Status:
Delivery of Growth of Our Economy 1	Delivery of the St Martins Park development scheme in Stamford.	
Delivery of Growth of Our Economy 2A	Regeneration of Grantham town centre, supported by the Future High Street (FHSF) bid and delivery of the Heritage Action Zone programme (HAZ).	
Delivery of Growth of Our Economy 2B	Regeneration of Grantham town centre, supported by the Future High Street (FHSF) bid and delivery of the Heritage Action Zone programme (HAZ).	
Delivery of Growth of Our Economy 3	Identify funding & other opportunities to support the development of the town centres of Bourne, The Deepings and Stamford, and apply lessons learnt from the Future High Street Fund & other initiatives.	
Delivery of Growth of Our Economy 4	Develop a package of measures to support the recovery of the local economy to safeguard local jobs wherever possible.	
Delivery of Growth of Our Economy 6	Continue to attract investment and encourage diverse businesses to the District and ensure appropriate land and property is available.	
A High Performing Council 2	Deliver a balanced, sustainable financial plan over the medium term.	

Priority No:	Action:	Status:
A High Performing Council 3	Constitution fully reviewed and adopted by Council	
A High Performing Council 4	Implement the findings of the Governance review across the Councils assets (including companies).	
A High Performing Council 5	Develop a People Strategy to support the retention and attraction of high quality staff.	
A High Performing Council 8	Support the implementation of an IT investment roadmap to align future solutions with the Councils ambitions.	
A High Performing Council 10	Deliver the ambitions of the Customer Experience Strategy.	
A High Performing Council 11	Maximise the value of the Councils own spend by using local suppliers wherever practical.	
A High Performing Council 12	Undertake an Asset Management Review.	
A High Performing Council 13	Ensure that support packages are in place for ensuring the welfare of the districts most vulnerable residents and to enable small businesses to flourish in the district.	
Healthy and Strong Communities 1	Invest in sustainable, high quality leisure facilities across the district.	

KPI ID :	Delivery of Growth of Our Economy 1						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Delivery of the St Martins Park development scheme in Stamford.						
Responsible Post :	The Cabinet Member for Economic Development & Growth and Director of Growth & Culture					Measured :	Quarterly
What does Success Look Like :	Secure the redevelopment of the Cummins site to develop new employment opportunities and much needed for homes for Stamford in a high-quality setting						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Outline Planning Consent granted	Q3 2021/22	Year End	Complete				
S106 Agreements in place	Q4 2021/22	Year End	Complete				
Budget Approval for demolition costs approved	Q3 2021/22	Year End	Approved				
Demolition complete	Q2 2022/23	Year End	Ongoing				
Sale contracts exchanged and completed	End of 2022/23	Year End	On Target				
Commentary : Planning agreements are now in place and demolition has commenced as of April 2022. Demolition is expected to take nine months and a further report will need to go to the council for approval of a remediation budget.							

KPI ID :	Delivery of Growth of Our Economy 2a						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Regeneration of Grantham town centre, supported by the Future High Street (FHSF) bid and delivery of the Heritage Action Zone programme (HAZ).						
Responsible Post :	The Cabinet Member for Economic Development & Growth and Director of Growth & Culture			Measured :	Quarterly		
What does Success Look Like :	Delivery of approved HAZ scheme in partnership with Historic England; secure Future High Streets Funding						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
HAZ: amount of public sector grant spent	£242,000	Year End	£160,505				
HAZ: amount of private sector investment leveraged	£65,000	Year End	£8,000				
HAZ: number of buildings improved	2 'Key building projects	Year End	0				
HAZ: number of buildings improved	4 'Shopfront ' Grant projects	Year End	1				
<p>Commentary: The Total draw down of amount of public sector grant spent was impacted by slow take up of capital projects. This is also reflected in the private sector investment leveraged.</p> <p>While no Key Building projects have been completed in the year One major project is in active development: Westgate Hall is expected to begin delivery in Q2 22/23 which will leverage an estimated £250- £300,000 in private sector investment over the next 12-18 months - more than doubling the target for the scheme as a whole.</p> <p>Shopfront Grant Projects were slow to progress this year, however six are currently going through planning looking to begin delivery in 2022/23 and a further 3 are in active development.</p>							

KPI ID :	Delivery of Growth of Our Economy 2b						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Regeneration of Grantham town centre, supported by the Future High Street (FHSF) bid and delivery of the Heritage Action Zone programme (HAZ).						
Responsible Post :	The Cabinet Member for Economic Development & Growth and Director of Growth & Culture			Measured :	Quarterly		
What does Success Look Like :	Delivery of approved HAZ scheme in partnership with Historic England; secure Future High Streets Funding						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
FHSF secured from the Department for Levelling up, Housing & Communities	£1.16m	Year End	£1.16m				
FHSF: amount of FHSF co-funding secured	£929,000 (2023/24)	Year End	£379,092				
Commentary :							
Funding received for 21/22 FHSF allocation June 21.							
£379,092 is the SKDC contribution to the FHSF programme. The remainder is privately financed co-funding to be realised from the Upper Floor Grants match funding from the grant applicants. The Upper Floor Conversion grant scheme was launched in February 2022 and so it is anticipated that the private match funding contributions will start to be realised in 22/23.							

KPI ID :	Delivery of Growth of Our Economy 3						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Identify funding & other opportunities to support the development of the town centres of Bourne, The Deepings and Stamford, and apply lessons learnt from the Future High Street Fund & other initiatives.						
Responsible Post :	The Cabinet Member for Economic Development & Growth and Director of Growth & Culture				Measured :	6 Monthly	
What does Success Look Like :	An economic development plan is in place						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Deliver an economic development plan	2021/22	Year End	-				
Commentary :							
As part of the transfer of InvestSK into the Council it will be necessary to firstly convert the existing ISK Business Plan into a recognised SKDC Service Plan for the Economic Development function. Once this is completed it will then be necessary to commence the preparation of a longer term Economic Development Strategy for the District, this work was previously agreed by members and will be ongoing throughout 2022/23 with completion by end of Q4 2023.							

KPI ID :	Delivery of Growth of Our Economy 4						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Develop a package of measures to support the recovery of the local economy to safeguard local jobs wherever possible.						
Responsible Post :	The Cabinet Member for Economic Development & Growth and Director of Growth & Culture					Measured :	Quarterly
What does Success Look Like :	One Team approach across the Council, InvestSK and other public and private sector agencies to provide South Kesteven's businesses with accessible and relevant support.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Number of businesses supported	60 businesses receiving direct support	Year End	44				
Safeguard Jobs in South Kesteven through retention of businesses	100 jobs	Year End	Achieved through Government Covid grants				
Inward investors directly supported to relocate into the district	2	Year End	3				
<p>Commentary : In terms of the number of businesses supported this reflects intensive support to businesses in addition to the many hundreds that were supported through Government Covid Grant funding. Further the discretionary Covid grant programme that we ran through until March 2022 saw us support 154 businesses over the final 2 quarters of the year, this support allowing the business to diversify, recover and respond to the effects of the pandemic on their business.</p> <p>Similarly as reported in previous quarters the safeguarding of jobs was achieved through the administration of Government Covid grants throughout 2021/22.</p> <p>The figure for inward investors consists of 3 businesses receiving intensive support and are established businesses who have moved into or opened within the district in the past year.</p>							

KPI ID :	Delivery of Growth of Our Economy 6						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Continue to attract investment and encourage diverse businesses to the District and ensure appropriate land and property is available.						
Responsible Post :	The Cabinet Member for Economic Development & Growth and Director of Growth & Culture					Measured :	6 Monthly
What does Success Look Like :	New businesses attracted to the district utilising existing building stock and bringing allocated employment land to market						
Measure	Target	Target Period	Achieved	Status History			Current
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Local Plan Policy E1: Grantham Southern Gateway (118.9ha)	No annual target— committed land and completions will be reported cumulatively.		12.47ha				
Local Plan Policy E2: Strategic Emp. Sites (40.81ha across 4 sites)			2.73ha				
Local Plan Policy E3: Emp. Allocations (20.2ha across 5 sites)			1ha				
Commentary :							
E1 Committed land - 91,713sqm (B1,B2,B8 use) Other employment generating uses = 33,029sqm							
E2 Committed land - 27,336.6sqm (B1,B2,B8 use)							
E2 Committed land - 10,000sqm (B1,B2,B8 use)							
The Local Plan includes allocated employment sites (Local Plan policies E1-E3) totalling 179.91ha. There is no Local Plan target for annual completion of employment land. The allocated employment sites are to be delivered by the end of the Local Plan period 2035/2036.							

KPI ID :	A High Performing Council 2						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Deliver a balanced, sustainable financial plan over the medium term.						
Responsible Post :	The Cabinet Member for Finance and Assistant Director of Finance				Measured :	Annually	
What does Success Look Like :	Development of a medium term balanced financial plan						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Collection Rate (Council Tax)	98.4%	Annual	98.64%				
Collection Rate (NNDR)	97.73%	Annual	98.32%				
Savings Achieved	TBC	Annual	£142,000				
Additional Revenue Generated	TBC	Annual	£0				
General Fund Balance	TBC	Annual	£1,900,000				
Outstanding Debt Balance	TBC	Annual	£86,200,000				
Commentary :							

KPI ID :	A HIGH performing Council 3						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Undertake a Constitution review and implement outcomes.						
Responsible Post :	The Cabinet Member for Corporate Governance & Licensing and Deputy Chief Executive					Measured :	Quarterly
What does Success Look Like :	Constitution fully reviewed and adopted by Council						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Constitution reviewed and adopted	Q1 2022/23	Quarterly	No				
<p>Commentary : A revised Constitution was adopted by the Council on 26 May 2022 following a comprehensive review of the document. The action within the Corporate Plan has therefore been completed.</p> <p>The Constitution is a living document and will continue to be reviewed, at least annually, and amended as necessary.</p>							

KPI ID :	A HIGH performing Council 4						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Implement the findings of the Governance review across the Councils assets (including companies).						
Responsible Post :	The Cabinet Member for Corporate Governance & Licensing and Deputy Chief Executive					Measured :	Six Monthly
What does Success Look Like :	Governance Review action plan and milestones in place and complete						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Governance Review action plan Completion	TBC	Six Monthly	Complete				
Commentary : A report recommending the closure of the governance review was presented to Committee in April 2022 following completion of the implementation plan. The Committee accepted the closure report associated with the Governance Review. The LGA Corporate Peer Challenge has been held subsequently and an six-month update on progress against the Peer Review Action Plan will take place in September 2022.							

KPI ID :	A HIGH performing Council 5						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Develop a People Strategy (including a pay review) to support the retention and attraction of high quality staff.						
Responsible Post :	The Cabinet Member for People & Safer Communities and Deputy Chief Executive			Measured :	Quarterly		
What does Success Look Like :	To have adopted People Strategy, with an agreed action plan, with SMART targets and progress being made against them, ensuring the right skills are available to support the ambitions of the Council						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Deliver a new People Strategy	2021/22	Year End	Yes				
Number of apprenticeships provided by the Council	10	Year End	15				
Commentary :							
<p>The new people strategy has been approved and work is now taking place against each of the strands to deliver the strategy - recruitment, development, engagement, ED&I and reward & recognition.</p> <p>We are above our target for apprentices again this quarter, however there are a few who will be coming to the end of their apprenticeships over the coming months. It is important we keep hiring apprentices and growing our own, so we will ensure we keep offering a variety of apprenticeships where we can.</p>							

KPI ID :	A High Performing Council 8						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Support the implementation of an IT investment roadmap to align future solutions with the Councils ambitions.						
Responsible Post :	The Cabinet Member for Economic Development & Growth and Chief Finance Officer				Measured :	Quarterly	
What does Success Look Like :	Agreed roadmap in place outlining the process for achieving modern, sustainable and reliable IT provision						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
IT Road map	Put a road map in place	2021/22					
Commentary :							
This action is on the workplan and a draft version of the IT roadmap is due to be presented at the September meeting.							

KPI ID :	A High Performing Council 10						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Deliver the ambitions of the Customer Experience Strategy.						
Responsible Post :	The Cabinet Member for People & Safer Communities and Chief Finance Officer					Measured :	6 Monthly
What does Success Look Like :	Improvement of customer experience and regular refreshment of the customer experience strategy to incorporate technology, accommodation and customer behaviour.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
% Action Plan completed	TBC	Year End	-				
Commentary :							
<p>This action is due to be reviewed following an organisational restructure. New performance targets will need to be set and reported on going forwards.</p> <p>It is recommended that this be a part of the mid year review process and a new target/targets are set for 2022/23</p>							

KPI ID :	A High Performing Council 11						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Maximise the value of the Councils own spend by using local suppliers wherever practical.						
Responsible Post :	The Cabinet Member for Finance and Assistant Director of Finance				Measured :	6 Monthly	
What does Success Look Like :	Procurement activity incorporating the Council's approved contract procedure rules requirement of utilising local supply chains where possible						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
% number of contracts awarded to local providers	TBC	Annual	-				
% total annual spend awarded to local providers	TBC	Annual	55%				
% number of contracts <£10,000 awarded to local providers	TBC	Annual	-				
Commentary :							
Going forwards the way we define local providers will be changing and future reports will be updated to reflect this change.							

KPI ID :	A High Performing Council 12						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Undertake an Asset Management Review.						
Responsible Post :	The Cabinet Member for Housing & Property and Director of Housing & Property			Measured :	Quarterly		
What does Success Look Like :	Review of all of the Council's non-HRA assets in order to assist on a considered programme of disposal, investment and acquisition						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Adopt a new asset management strategy	Q1 2022/23	Quarterly	Ongoing				
Commentary: The draft Corporate Asset Management Strategy has been deferred to September to allow further work to be carried out.							

KPI ID :	A High Performing Council 13						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Ensure that support packages are in place for ensuring the welfare of the districts most vulnerable residents and to enable small businesses to flourish in the district.						
Responsible Post :	The Cabinet Member for Finance and Assistant Director of Finance				Measured :	Quarterly	
What does Success Look Like :	SKDC taking proactive action to support our most vulnerable residents						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Discretionary payments awarded	Baseline to be set at 2021/22	Quarterly	£33,513				
Discretionary Housing Payments awarded		Quarterly	£208,390				
Business Rates Retail Relief awarded		Quarterly	£8,186,370.06				
Household Support Fund		Year End	£295,283				
Test and Trace (Self Isolation Payment)		Year End	£613,500				
Commentary : Based off of 2021/22 performance the following budgets have been set for 2022/23: Discretionary payments – We have a budget of £37k Discretionary Housing Payments – We have been advised current budget is £152,696 but this will be increased again in September 2022. Business Rates relief – The criteria has changed for this and amount awarded has reduced to 50% - £4,144,783 Household Support Fund – Funding details are not yet known. Test and Trace – This programme has ceased and is no longer available for 2022/23							

KPI ID :	Healthy And Strong Communities 1						
Status :	Prev Q/Year	Prev Q/Year	Prev Q/Year	Current			
Action :	Invest in sustainable, high quality leisure facilities across the district.						
Responsible Post :	The Cabinet Member for Leisure and Director of Growth and Culture				Measured :	6 Monthly	
What does Success Look Like :	Agreement of a programme of new-build and refurbished leisure centres meeting the needs of the district.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Prev Q/Year	Prev Q/Year	Prev Q/Year	
Decision on leisure programme	Assess the leisure facilities within the district and Identify programme of improvement	End of 2021/22	Ongoing				
Commentary :							
<p>A Scheme of refurbishment has been agreed for the Deepings Leisure centre and will be progressed through 2022/23</p> <p>Similarly the results of the condition surveys undertaken on the leisure centres at Bourne, Stamford and Grantham, shall be assessed, prioritising urgent improvements and assessing the capital costs. These surveys are expected in during Q1 2022/23 and are planned to be assessed by the end of Q2.</p>							

Environment Performance Targets

Priority No:	Action:	Status:
A clean and sustainable environment 3	Continue to innovate our approach to waste management to build on our strengths and maximise commercial and other opportunities.	
A clean and sustainable environment 4	Maintain and enhance our green areas across the District, aiming to secure Green Flag status for Queen Elizabeth Park, Dysart Park and other relevant areas.	
A clean and sustainable environment 5	Work proactively with Environment SK to deliver high quality services and maximise commercial opportunities.	
A clean and sustainable environment 6	Work with the Lincolnshire Waste Partnership to reduce waste and further improve recycling.	
A clean and sustainable environment 7	Recognise the changes in environmentally friendly modes of transport and seek to work with others to adapt required infrastructure.	
A clean and sustainable environment 9	Build a new, modern depot which is fit for the future.	

KPI ID :	A Clean & Sustainable Environment 3						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Continue to innovate our approach to waste management to build on our strengths and maximise commercial and other opportunities.						
Responsible Post :	The Cabinet Member for Waste & Climate Change and Deputy Chief Executive					Measured :	Quarterly
What does Success Look Like :	Continuing to develop our offer beyond statutory minimums.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Number of garden waste bins.	36,252	Year End	36,896				
% Growth (Garden Waste Service)	1% growth in year	Quarterly	2.79%				
Commercial waste customers	Baseline for growth	Quarterly	676				
Commentary :							
Commercial Waste Breakdown: 579 customers have bins, 86 have just bags and the remaining 11 use both.							

KPI ID :	A Clean & Sustainable Environment 4				
Status :	Q1 2021/22			Q4 2021/22	
Action :	Maintain and enhance our green areas across the District, aiming to secure Green Flag status for Queen Elizabeth Park, Dysart Park and other relevant areas.				
Responsible Post :	The Cabinet Member for Housing & Property and Director of Growth & Culture			Measured :	Annual
What does Success Look Like :	Public satisfaction.				
Measure	Target	Target Period	Achieved	Status History	
				Q1 2021/22	Q4 2021/22
Public satisfaction from visitors. Wyndham Park	90+%	Annual	83%		
Public satisfaction from visitors. Queen Elizabeth	80+%	Annual	72%		
Green Flag status	Maintain Green Flag status for Wyndham Park and secure Green Flag status for Queen Elizabeth Park.	Annual	Achieved		
Commentary : The possible reason for slippage on public satisfaction for Queen Elizabeth Park is due to the Covid test facility preventing use of the car park. Covid in general may have influenced results.					
In 2021 Green Heritage accreditation was also secured for Wyndham Park. Green flag status awarded to both Wyndham and Queen Elizabeth Parks. 2022 Green Flag results will be announced in October - all 3 formal parks are prepared for assessment with the aim to achieve green flag status at Dysart Park.					

KPI ID :	A Clean & Sustainable Environment 5						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Work proactively with Environment SK to deliver high quality services and run in a financially sustainable way .						
Responsible Post :	The Cabinet Member for Housing & Property and Director of Growth & Culture					Measured :	Quarterly
What does Success Look Like :	High performing and commercially successful company.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Client side reporting criteria	TBC	Quarterly	-				
<p>Commentary : A revised grounds maintenance specification and contract is in development. In the interim monthly monitoring of the contract is in place on an ongoing basis, the specifics of this measure will be developed further in line with the new specification.</p> <p>This action has been highlighted for further attention in the annual review taking place in October 2022.</p>							

KPI ID :	A Clean & Sustainable Environment 6						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Work with the Lincolnshire Waste Partnership to reduce waste and further improve recycling.						
Responsible Post :	The Cabinet Member for Waste & Climate Change and Deputy Chief Executive				Measured :	Quarterly	
What does Success Look Like :	LWP wide success in improving Lincolnshire's waste performance.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q4 2020/21	Q1 2021/22	Q2 2021/22	Q3 2021/22
Residual waste tonnes per 1000 households.	<45 t/1000 households	Quarterly	44.3				
Contribution to increasing the proportion of recycling, as set out in the LWP strategy.	>42.5%	Year End	42.38%				
Reduced non-target recyclable materials in the recycling stream.	<30%	Year End	29.7%				
<p>Commentary : Note—The Measures are always reported 3 months in arrears due to the information taking time to be available.</p> <p>The proportion of non-recyclable materials are just under the targeted limit for Q3 (by 0.12%). However, this may be the result of a change in methods instigated by Lincolnshire County Council following over the accuracy of the sampling carried out by their contractor. Continued progress with reducing this figure is expected and may well be above target when the Q4 figures are available.</p> <p>Following the Covid-19 recycling and waste disposal habits are gradually returning to normal. Residual Waste per Household figures now within target volume for Quarter 3 and the recycling proportion year to date figure is within statistical confidence limits.</p> <p>The Lincolnshire Waste Partnership continue to work together to seek to promote the principles of the waste hierarchy to 'reduce, reuse, recycle and recover (energy from waste)'. Additionally current performance is underpinned by strong green waste collection performance which is anticipated to continue into the new year.</p>							

KPI ID :	A Clean & Sustainable Environment 7						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Recognise the changes in environmentally friendly modes of transport and seek to work with others to adapt required infrastructure.						
Responsible Post :	The Cabinet Member for Waste & Climate Change and Director of Housing & Property				Measured :	Quarterly	
What does Success Look Like :	Understanding of demand for Electric Vehicle Charging Points and other infrastructure requirements.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Number of miles generated	35,000	Quarterly	42,879				
Carbon Tonnes saved	7 Tonnes	Quarterly	8.3				
Charging Point Utilisation Percentage	10%	Quarterly	11.65				
Commentary :							
<p>Number of miles generated is an approximate figure based on energy use from twelve electric vehicle charge points in South Kesteven District Council car parks. There has been a distinct increase in miles travelled in this reporting year, relating to increased uptake of EVCPs and removal of travel restrictions in the period as a result of the covid-19 pandemic.</p> <p>The carbon saved relates to miles travelled which would otherwise be completed in a petrol or diesel vehicle, and are not included within the Council's operational carbon footprint. This reporting year sees an increase in carbon saved in line with the increase in miles travelled.</p> <p>The overall uptake remains low across twelve electric vehicle charge points in South Kesteven District Council car parks. We continue to monitor uptake closely to understand change in demand for these facilities.</p>							

KPI ID :	A Clean & Sustainable Environment 9						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Build a new, modern depot which is fit for the future.						
Responsible Post :	The Cabinet Member for Housing & Property and Chief Finance Officer				Measured :	Quarterly	
What does Success Look Like :	Delivery of a new depot.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Design and costs approval	Q4 2021/22	Year End	Q1 2022/23				
Budget approval	Q4 2021/22	Year End	No				
Planning application submission and approval	Q2 2022/23	Year End	On Target				
Procurement	Q2 2022/23	Year End	Dependent on above.				
Construction commenced	Q3 2022/23	Year End	Dependent on above.				
Construction Completion	2023/34	Year End	Dependent on above.				
<p>Commentary : A design team have been appointed by the Council and have been working at the layouts for the proposed site at Turnpike Close. Feasibility reports and concepts have been costed and an options appraisal completed. The project is now at RIBA Stage 3 and detailed designs have been commenced and the aim is for the planning application for the site be submitted in Autumn 2022. Pre-application meetings have begun with the planning department.</p> <p>It is proposed that an enabling contract for the civils works required to remediate the Turnpike Close site should be investigated further to have a site preparation works completed prior to any construction on the site. Costs are being sought for these works. Detailed reports will be presented to the Committee at their next meeting.</p>							

Culture & Visitor Economy Performance Targets

Priority No:	Action:	Status:
Delivery of Growth of Our Economy 9	Work with partners and attractions, to promote visitor economy and increase visitor spend in the District, including the adoption of a Tourism Strategic Framework.	
Delivery of Growth of Our Economy 11	Work closely with markets across South Kesteven and seek to maintain their viability.	
Healthy and Strong Communities 7	Develop and adopt a Sport and Physical Activity Strategy.	
Healthy and Strong Communities 11	Improve and invest in the local arts & cultural venues across the District.	
Healthy and Strong Communities 13	Review Arts services within the district with ambition to provide improved, efficient and accessible arts within the district.	

KPI ID :	Delivery of Growth of Our Economy 9						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Work with partners and attractions, to promote visitor economy and increase visitor spend in the District, including the adoption of a Tourism Strategic Framework.						
Responsible Post :	The Cabinet Member for Culture & Visitor Economy and Director of Growth and Culture				Measured :	Quarterly	
What does Success Look Like :	Increase in the amount of visitor spend in the district. Development and adoption of a strategic document that positions SKDC at the centre of its Visitor Economy. The document will and draw-on, and support, the expertise of the existing VE sector, and other agencies involved in its promotion.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Number of newly engaged visitor economy attractions engaged	35	Year End	25				
Increase in visitor economy spend	£103,040,000	Annual	£197,270,000				
Adoption of Tourism Strategic Framework (Gross Value Added)	To have adopted the Tourism Strategic Framework	Year End	Not complete				
<p>Commentary : The newly engaged attractions is a count of direct face to face engagement activity undertaken by the new Visitor Economy and Tourism Officer to introduce themselves and promote the Grantham Folk Festival and other Welcome Back Fund events.</p> <p>The reported figure for visitor economy spend is the latest STEAM figure available and is from the calendar year 2019. Later years (and during the Covid pandemic) will be available later in 2022/23.</p> <p>A strategic framework was prepared by a consultant to SKDC however this has not been adopted and timescales have been revised for the production of a new framework that will come forward in 2022/23.</p>							

KPI ID :	Delivery of Growth of Our Economy 11						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Work closely with markets across South Kesteven and seek to maintain their viability.						
Responsible Post :	The Cabinet Member for Culture & Visitor Economy and Director of Growth & Culture					Measured :	Annual
What does Success Look Like :	Vibrant and financially viable markets that contribute to the footfall and economic activity of the town.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Markets becoming cost neutral to SKDC	10%+ reduction of markets deficit from baseline: £54,983.96	Year End	47.48%				
<p>Commentary : Markets have overall performed better than expected in 2021/22. During the Quarter 3 reporting period we had forecast a reduction in costs to budget of £12,820, this equated to being 26% below budget.</p> <p>Actual year end figures give us a £23,212.37 (or 47.06%) reduction on the annual budget mostly driven by an operating surplus generated by Stamford market.</p> <p>Annual Budget 2021/22: £49,320</p> <p>Annual Cost To Deliver Markets 2021/22: £26,107.63</p>							

KPI ID :	Healthy And Strong Communities 7						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Develop and adopt a Sport and Physical Activity Strategy.						
Responsible Post :	The Cabinet Member for Leisure and Director of Growth and Culture					Measured :	6 Monthly
What does Success Look Like :	Adopting and achieving the outcomes of a Sports and Physical Activity Strategy for the district						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Adoption of the Sport & Physical Activity strategy	2021/22	Year End	Yes				
Measure	Target	Target Period	Achieved	2020/21		2021/22	
Results of active people survey (Adults)	Monitor with target to be confirmed in strategy	Annual	Active - 54.8% Fairly Active -15.0% Inactive - 30.2%				
Results of active lives survey (Children and Young People)		Annual	Active - 45.5% Fairly Active -20.2% Inactive - 34.3%				
<p>Commentary : Adopted by Cabinet in December 2021. To monitor the ongoing performance of that strategy, the following Key Performance Indicators for 2022/23 are suggested:</p> <ol style="list-style-type: none"> 1) Embed the sport and physical activity, continuing to develop the 8 key themes of the action plan by collaboratively working across the Council, with partner organisations and communities Development of an outreach activities programme 2) Develop a programme of outreach activities with the Council's leisure provider and other partners to encourage physical activity in local communities 3) Work with local partners to access funding available for projects around increasing levels of sport and physical activity <p>The results of the active lives survey are suggested to be discontinued as a performance indicator in this report as they are an unreliable measurement of the councils activity. They will continue to be reported as part of the LeisureSK monitoring reports.</p>							

KPI ID :	Healthy And Strong Communities 11						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Improve and invest in the local arts & cultural venues across the District.						
Responsible Post :	The Cabinet Member for Culture & Visitor Economy and Director of Growth & Culture					Measured :	6 Monthly
What does Success Look Like :	Fit for purpose facilities at Stamford Arts Centre, Grantham Guildhall and Bourne Exchange as well as other Council-supported arts and cultural assets across the district						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Value of capital works carried out	Baseline + 5%	Year End	-				
Maintaining properties to required standards	30% of action plan completed.	Year End	-				
Commentary :							
The capital works programme, Ongoing repairs and maintenance are all included in the budget for 2022/23. This will be monitored as the year progresses.							

KPI ID :	Healthy And Strong Communities 13						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
	Action :	Review Arts services within the district with ambition to provide improved, efficient and accessible arts within the district.					
Responsible Post :	The Cabinet Member for Culture & Visitor Economy and Director of Growth & Culture					Measured :	6 Monthly
What does Success Look Like :	A sustainably provisioned arts service for residents and visitors to the district.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Staff review and restructure	2021/22	Year End	Report to C & VE OSC 5th April with update				
Review the programming and opening hours of the three centres in Grantham, Bourne and Stamford	2021/22	Year End					
Identify potential future delivery models	2022/23	Year End					
Develop new Cultural Strategy with clear action plan	2022/23	Year End					
<p>Commentary : Staff restructure now complete and delivered £300k savings. New structure completely live from 1st April 2022.</p> <p>Work is ongoing regarding the programme and opening hours and will be kept under review.</p> <p>Identifying potential future delivery models is contained within the service plan. It is too early to consider other options for the whole service but options around festivals and events will be considered within 2022/23 and reported to Culture & Visitor Economy OSC.</p> <p>The new Cultural Strategy is to be completed during 2022/23 with input from Culture & Visitor Economy OSC.</p>							

Rural and Communities Performance Targets

Priority No:	Action:	Status:
Healthy and Strong Communities 2	Embed the work of the SK Community Hub to support volunteering and the Voluntary & Community Sector.	
Healthy and Strong Communities 4	Continue to work in partnership with the police and the community in tackling crime, investing in the CCTV service	
Healthy and Strong Communities 8	Embrace the national Mental Health Challenge, ensuring that the Council places mental wellbeing at the heart of decision making.	
Healthy and Strong Communities 9	Make best use of different funding sources to support the voluntary and cultural sector within the District.	
Healthy and Strong Communities 10	Protect our most vulnerable residents with robust safeguarding processes.	
Healthy and Strong Communities 12	Promote and make progress against the Council's Equality Objectives.	

Priority No:	Action:	Status:
Housing that meets the needs of all residents 1	Work in partnership with the housing market to stimulate housing growth.	
Housing that meets the needs of all residents 2	Work to reduce and prevent homelessness in our District.	
Housing that meets the needs of all residents 3	Increase the supply of high quality, sustainable Council houses.	
Housing that meets the needs of all residents 4	Undertake a Planning Review to improve performance and support local sustainable, high quality growth.	
Housing that meets the needs of all residents 5	Undertake a Housing Review to provide the highest quality service possible to our tenants.	
Housing that meets the needs of all residents 6	Work with housing associations and developers to ensure quality affordable housing is delivered.	
Housing that meets the needs of all residents 7	Ensure the ambitions of the adopted Local Plan are met and a review framework is developed to deliver sustainable growth in the District.	
Housing that meets the needs of all residents 9	Ensure that major developments in South Kesteven are high quality, with sustainable, good design.	
Housing that meets the needs of all residents 10	Prioritise bringing private sector empty properties back in to use.	

KPI ID :	Healthy And Strong Communities 2						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Embed the work of the SK Community Hub to support volunteering and the Voluntary & Community Sector.						
Responsible Post :	The Cabinet Member for People & Safer Communities and Director of Growth & Culture					Measured :	Quarterly
What does Success Look Like :	Further strengthened relationship with the VCS & increased levels of volunteering						
Measure	Target	Target Period	Achieved	Status History			Current
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Number of community groups supported that provide volunteering opportunities	98	Year End	164				
Commentary : This performance indicator is reflective of the work to support groups from across the broad spectrum of the voluntary and community sector. Officers provide support to groups in the development and implementation of appropriate governance structures to ensure they are fit for purpose and funding ready. Officers also support groups seeking funding – both through internal funding streams and by identifying external funding sources. Groups seeking external funding will also be supported in preparing applications to increase chances of success with regional and national funding bodies.							

KPI ID :	Healthy And Strong Communities 4						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Continue to work in partnership with the police and the community in tackling crime, investing in the CCTV service						
Responsible Post :	The Cabinet Member for People & Safer Communities and Deputy Chief Executive					Measured :	Quarterly
What does Success Look Like :	SKDC is enabled to work proactively with police and other partners to prevent and solve crime in the district						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Number of arrests as a percentage of overall incidents where CCTV has been proactively used.	0.27%	Quarterly	6.4%				
<p>Commentary : The amount of overall incidents has increased this year by 60% and the percentage of proactive involvement by Operators within the arrests still remains stable at 6.4%. The increase is possibly due to the lifting of the pandemic restrictions.</p> <p>Incident Total 21/22 - 6646</p> <p>Operator generated - 1395</p> <p>Due to the 2021/22 figures being consistently much higher than the target in all quarters it is proposed to set the new target for 2022/23 to 3%. It should be noted however that the performance of this measure is largely beyond the councils control.</p>							

KPI ID :	Healthy And Strong Communities 8						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
	Embrace the national Mental Health Challenge, ensuring that the Council places mental wellbeing at the heart of decision making.						
Responsible Post :	The Cabinet Member for People & Safer Communities and Deputy Chief Executive			Measured :	Quarterly		
What does Success Look Like :	Meet the Mental Health Challenge						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Continue the development of the 5 workstreams, via the Mental Health Working Party	Y	Quarterly	Y				
Work with local partners to access external funding to support community schemes	Y	Quarterly	Y				
Work with the community to develop a mental health forum in the Deepings	Forum Established	Quarterly	Forum Established				
Deliver Mental Health First Aid training	20 Staff	Annually	22 Staff				
	5 Cllrs	Annually	5 Cllrs				

Commentary:

The Mental Health Working Party continues to work collaboratively with partners across the District to promote positive mental health in our communities and colleagues. Following the departure of the Assistant Chief Executive, the MHWP has reassessed its existing structure and plans to have a Member represent each of the towns and one each to represent Rural North and Rural South. This divide would allow for Members to help develop localised projects that support health and wellbeing in their geographical area whilst Officers continue the development of the five work streams.

The safe space continues to take place at Deepings Community Centre via Tonic Health. The Deepings Community Forum has resulted in a small group of local individuals meeting regularly to steer the future direction of the group alongside existing key stakeholders and support available in the Deepings.

The MHWP has worked with local Bourne charity Don't Lose Hope to deliver further First Aider for Mental Health training. 22 members of staff are now fully trained as First Aiders along with 5 Councillors. First Aiders work collaboratively with a representative from the MHWP on plans for a Mental Health and Wellbeing strategy for staff.

KPI ID :	Healthy And Strong Communities 9						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Make best use of different funding sources to support the voluntary and cultural sector within the District.						
Responsible Post :	The Cabinet Member for People & Safer Communities and Director of Growth & Culture					Measured :	Quarterly
What does Success Look Like :	SKDC contributing to the activities of the VCS.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Amount of funding brought into the district levered with support from SKDC funding streams	£37,000.00 Subject to available programme and budgets	Year End	£208,884.00				
<p>Commentary : The outcome against this indicator exceeds the target set for the year however, in assessing this achievement we must consider the external influences that can add or detract from the outcome. Funding awarded by SKDC through its Community Fund is often used as match funding in support of applications to other funding providers. Some small, grass-roots groups require very little funding in order to make a big difference within their community. The impact of our funding is therefore stand alone in its support of local groups. By contrast, large-scale projects that require support from multiple funders often hang on an offer made on condition that all funding is secured before any award is released to the applicant. These are the projects that impact greatly on the outcome in monetary terms on this indicator. The amount of funding brought into the district will, therefore, ebb and flow dependent on the scale of projects being undertaken in the area at any time. These considerations will need to be borne in mind when setting a target in subsequent years.</p>							

KPI ID :	Healthy And Strong Communities 10						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Protect our most vulnerable residents with robust safeguarding processes.						
Responsible Post :	The Cabinet Member for People & Safer Communities and Director of Housing & Property					Measured :	6 Monthly
What does Success Look Like :	Provision of direct support, and through partners and agencies, to secure a reduction in the number of vulnerable adults and children that suffer abuse or neglect in the district						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Number of relevant staff trained in applying effective safeguarding processes	80%	Year End	96%				
Meet the requirements placed upon the local authority under the Children Act 2004 and the Care Act 2014	Achieve outstanding standard under the S11 Audit for the safeguarding of children and young people	Annually	Achieved Sept 2021				
<p>Commentary : The need for staff from across the Authority to complete safeguarding training has been fully embraced by senior managers. Excellent returns on completed training have been achieved during 2021/22 which, in turn, ensures staff are equipped to identify and report issues of safeguarding concern.</p> <p>The Authority achieved 'green' status (outstanding) across all categories of the S11 Audit as agreed by the Strategic Management Group of the Lincolnshire Safeguarding Children Partnership in Sept 2021</p>							

KPI ID :	Healthy And Strong Communities 12						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Promote and make progress against the Council's Equality Objectives.						
Responsible Post :	The Cabinet Member for People & Safer Communities and Director of Growth & Culture					Measured :	Annual
What does Success Look Like :	SKDC exemplifying equality and diversity principles.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Delivery of the action plan.	50% of the action plan completed.	Year End	50%				
Creation and publication of an Annual Position Statement to evidence compliance with Public Sector Equality Duty (PSED)	New format statement to be published in Sept 2021	Year End	Completed Oct 2021				
<p>Commentary : The Council is required to set Equality Objectives under the Public Sector Equality Duty. These Objectives must be determined at least every four years but can be amended during that period. The current objectives cover the period 2020-2024. Some of the actions that were identified to ensure we meet our agreed objectives were delayed by restrictions placed on the country as a whole in response to the Covid19 pandemic, however, the target to have completed 50% of the action by the end of 2021/22 has been achieved.</p> <p>The Council is required, under Section 149 of the Equality Act 2010 to publish information on an annual basis showing its compliance with the Public Sector Equality Duty. The publication must include information to show that the Council has consciously thought about the three aims of the Equality Duty and it must also include workforce figures and local demographics.</p> <p>The format of the Equalities Annual Position Statement was reviewed and updated in 2021/22 to include the Action Plan relating to the Authority's Equality Objectives.</p>							

KPI ID :	Housing That Meets The Needs Of All Residents 1						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Work in partnership with the housing market to stimulate housing growth.						
Responsible Post :	The Cabinet Member for Planning & Planning Policy and Director of Growth and Culture				Measured :	Quarterly	
What does Success Look Like :	Achieve the adopted Local Plan target for delivery of homes, with a particular focus on addressing historic under achievement of growth targets within Grantham.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Number of houses complete	650	Year End	485				
Number of houses complete In Grantham	300	Year End	157				
Commentary :	<p>The Local Plan was adopted on 30th January 2020. The Plan's annual target for housing completions is 650 dwellings. 485* net additional dwellings were completed in the monitoring period (2021/22).</p> <p>The Local Plan identifies land to provide 53% of housing in Grantham, 18% in Stamford, 7% in Bourne, 8% in the Deepings, and 14% in the villages.</p> <p>Overall, completions in the four main towns accounted for 77% of completions, with 157 dwellings completed in Grantham.</p> <p>* Please note that housing figures, including completions are indicative and will be finalised through publication of an Annual Position Statement or 5 Year Supply Statement at year end.</p>						

KPI ID :	Housing That Meets The Needs Of All Residents 2						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Work to reduce and prevent homelessness in our District.						
Responsible Post :	The Cabinet Member for Housing & Property and Director of Housing & Property				Measured :	Quarterly	
What does Success Look Like :	Work to reduce the number of homeless persons in the district						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Proportion of prevention cases successfully resolved	>50%	Quarterly	19.35%				
Proportion of relief cases successfully resolved	>40%	Quarterly	43.81%				
Number of homelessness duty cases accepted in year	<95	Quarterly	100				
Proportion of homeless cases accepted as final duty	>60%	Quarterly	70.92%				
Position in benchmarking group	Highest	Annual - Six Monthly	Benchmarking Group not yet established				
Commentary : We saw a significant increase in approaches for homeless advise and assistance in Q4 compared to the previous quarter – 472 compared to 394 in Q3. This, coupled with the implementation of the “protect and vaccinate scheme”, meant that we saw a rise in the number of cases being placed into accommodation and caused a decrease in the proportion of successful prevention cases, as the Council had a duty to accommodate more households on their first approach.							

KPI ID :	Housing That Meets The Needs Of All Residents 3						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Increase the supply of high quality, sustainable Council houses.						
Responsible Post :	The Cabinet Member for Housing & Property and Director of Housing & Property				Measured :	Quarterly	
What does Success Look Like :	The delivery of new Council Homes that meet the relevant (Code for Sustainable Homes), and reduce overall Co2 emissions						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Number of new Council Homes provided	15	Year End	10				
Number of Council Homes that have solid fuel heating replaced	100 / 252	Year End	9				
Commentary :	<p>Seven properties completed on Meadow Close, Bourne. Five properties outstanding after delay at Trinity Road, due for completion June 2022.</p> <p>We have replaced a total of 92 heating systems as part of the Green Homes Grant. The Grant funding spend deadline has been moved to June 2022, reflecting the nationwide supply issues faced by landlords undertaking these works.</p>						

KPI ID :	Housing That Meets The Needs Of All Residents 4						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Undertake a Planning Review to improve performance and support local sustainable, high quality growth.						
Responsible Post :	The Cabinet Member for Planning & Planning Policy and Director of Growth and Culture				Measured :	Quarterly	
What does Success Look Like :	Completion of Planning Review and implementation of recommendations						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Review and Adopt New Planning Committee Protocols	Adopted	Year End	To be considered by full council at the AGM				
Adopt new Code of Practice for Planning Matters	Adopted	Year End					
% Major Applications Determined in Time	>60%	Quarterly	83%				
% Non-Major Applications Determined in Time	>70%	Quarterly	81%				
Commentary :	<p>The above figures for Applications determined in time are for 2021/22 as a whole, the specific Q4 figures are as follows:</p> <p>Majors Determined in Time: 91%</p> <p>Non-majors Determined in Time: 89%</p>						


KPI ID :	Housing That Meets The Needs Of All Residents 5						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Undertake a Housing Review to provide the highest quality service possible to our tenants.						
Responsible Post :	The Cabinet Member for Housing & Property and Director of Housing & Property				Measured :	Quarterly	
What does Success Look Like :	Completion of Housing Audit recommendations through an approved Improvement Plan						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Rent Collection (inc. arrears)	97.35%	Quarterly	97.75%				
% Properties with a valid gas certificate	100%	Quarterly	99.5%				
Average Void Relet Time (Calendar Days)	60	Quarterly	83.46				
Percentage of responsive repairs resolved on first visit	80%	Quarterly	-				
Percentage of Properties meeting the Decent Homes Standard	80%	Quarterly	94.26%				
<p>Commentary : Regarding gas certificates, of 4645 total properties, 23 were non certified though warrants were obtained to allow entry; 100% gas compliance was achieved in April.</p> <p>Because of the disjointed software systems in use across the housing service – 3 in total, which do not interface, we are currently unable to provide any accurate data on repairs performance.</p>							

KPI ID :	Housing That Meets The Needs Of All Residents 6						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Work with housing associations and developers to ensure quality affordable housing is delivered.						
Responsible Post :	The Cabinet Member for Planning & Planning Policy and Director of Growth and Culture				Measured :	Quarterly	
What does Success Look Like :	Increase in the number of Affordable new homes delivered in the district						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Number of affordable homes delivered in South Kesteven	100	Year end	116				
Commentary :							
<p>Of the 485* total completions, 116 dwellings are affordable housing. 37 dwellings delivered in Grantham, 2 in Stamford, 7 in Bourne, 24 in the Deepings, and 46 in Larger Villages.</p> <p>* Please note that housing figures, including completions are indicative and will be finalised through publication of an Annual Position Statement or 5 Year Supply Statement at year end.</p>							

KPI ID :	Housing That Meets The Needs Of All Residents 7						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Ensure the ambitions of the adopted Local Plan are met and a review framework is developed to deliver sustainable growth in the District.						
Responsible Post :	The Cabinet Member for Planning & Planning Policy and Director of Growth and Culture					Measured :	Annually
What does Success Look Like :	Local Authorities are required to demonstrate sufficient allocated and permitted housing land to meet the authority's need for 5 years. The Council's housing need is identified in the adopted Local Plan as 650 dwellings per year.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Maintaining a 5-year housing supply	Maintain a 5 year housing land supply, including any appropriate buffer.	Annual	5.22 years supply.				
Adherence to review programme - consultation on draft pre-submission (reg 19) by Spring 2023.	Initial Consultation Draft Local Plan review prepared for internal consideration prior to public consultation.	Annual	Preparing draft Local Plan (Reg 18)				
Commentary : The Council has a housing land supply equivalent to 5.22 years' supply of deliverable sites which is confirmed for one year through an Annual Position Statement until 31st October 2022. The Council's housing need is identified in the adopted Local Plan as 650 dwellings per year. Local Authorities are required to demonstrate sufficient allocated and permitted housing land to meet the authority's need for 5 years. The Council is required to publish the 5 year housing land supply result annually, either through a statement or if eligible through an Annual Position Statement.							

KPI ID :	Housing That Meets The Needs Of All Residents 9						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Ensure that major developments in South Kesteven are high quality, with sustainable, good design.						
Responsible Post :	The Cabinet Member for Planning & Planning Policy and Director of Growth and Culture				Measured :	6 Monthly	
What does Success Look Like :	Developments that satisfy the requirements of the emerging district-wide design guidance and which meet the latest standards for carbon-reducing housing design.						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Residential developments of 10 dwellings or more should perform positively when assessed against Building for a Healthy Life	50%	6 Monthly	63%				
<p>Commentary : In the quarter Jan – March 2022 – 8 schemes went to committee and were assessed with the Building for a Healthy Life criteria – 5 were classed as performing positively. There were no schemes assessed for the previous quarter (Oct - Dec 2021) so this gives the overall result for the past 6 months.</p> <p>The final results illustrate that a good level of design quality has been achieved for over half of the schemes.</p> <p>All of the schemes assessed used the BfHL assessment tool throughout negotiations - and through discussions with developers, all of the schemes were improved in their design – with BfHL scores being improved and increased.</p> <p>What is less easy to see is that an increase in design quality has been successfully achieved through the planning process for all eight of the schemes – with the starting point being that of very low design quality to begin with.</p>							

KPI ID :	Housing That Meets The Needs Of All Residents 10						
Status :	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22			
Action :	Prioritise bringing private sector empty properties back in to use.						
Responsible Post :	The Cabinet Member for Housing & Property and Director of Housing & Property				Measured :	Annual	
What does Success Look Like :	Increase in the number of empty properties brought back into use as high-quality new homes						
Measure	Target	Target Period	Achieved	Status History			Current Status
				Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
Introduce a new Empty Homes strategy	2021/22	Year End	Approved by Cabinet				
Proportion of long term empty homes within the district	Below East Mids avg.	Annual	460				
Commentary :							
<p>The new empty homes strategy has been approved so new performance measures will be created for future performance monitoring.</p> <p>The number of empty homes as of October 2021 (the latest reported information) that being 460 is comfortably under the average for the East Midlands which during the same period was 584.</p>							



Stamford

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**South Kesteven
District Council**

You can contact the council about benefits, rent or other issues

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