

Corporate Plan

Key Performance Indicator Report

2021-2022 / Mid Year



Easton Walled Gardens



SOUTH
KESTEVEN
DISTRICT
COUNCIL

Corporate Plan Key Performance Indicator Reports

Financial Year: 2021/2022 Mid Year Report

Section:	2020/21 Reported:	2021/22 Mid Year Reported:
FEDCS	29/06/2021	23/11/2021
Environment	08/06/2021	30/11/2021
Culture & Visitor Economy	22/06/2021	21/12/2021
Rural & Communities	01/07/2021	09/12/2021

Section:	Requires action:	To be aware of:	Meets or Exceeds Expectations:	Not reported in the current period:	Total:
FEDCS	2	5	6	0	13
Environment	0	2	3	1	6
Culture & Visitor Economy	1	2	3	0	6
Rural & Communities	1	7	8	0	16

Corporate Plan Key Performance Indicators Q2 2021/22

Finance, Economic Development and Corporate Services Overview & Scrutiny Committee

Priority No:	Action:	Status:
Delivery of Growth of Our Economy 1	Delivery of the St Martins Park development scheme in Stamford.	
Delivery of Growth of Our Economy 2	Regeneration of Grantham town centre, supported by the Future High Street (FHSF) bid and delivery of the Heritage Action Zone programme (HAZ).	
Delivery of Growth of Our Economy 3	Identify funding & other opportunities to support the development of the town centres of Bourne, The Deepings and Stamford, and apply lessons learnt from the Future High Street Fund & other initiatives.	
Delivery of Growth of Our Economy 4	Develop a package of measures to support the recovery of the local economy to safeguard local jobs wherever possible.	
Delivery of Growth of Our Economy 7	Work with the education providers to increase opportunities for local learning and apprenticeships in the District.	
Delivery of Growth of Our Economy 8	In partnership with LCC bring forward housing and employment opportunities linked to the delivery of the Grantham Southern Relief Road.	
A Clean and Sustainable Environment 9	Build a new, modern depot which is fit for the future.	
A High Performing Council 1	Implement the Covid-19 Recovery Plan.	

Priority No:	Action:	Status:
A High Performing Council 8	Support the implementation of an IT investment roadmap to align future solutions with the Councils ambitions.	
A High Performing Council 10	Deliver the ambitions of the Customer Experience Strategy.	
A High Performing Council 11	Maximise the value of the Councils own spend by using local suppliers wherever practical.	
A High Performing Council 12	Undertake an Asset Management Review.	
Healthy and Strong Communities 1	Invest in sustainable, high quality leisure facilities across the district.	

KPI ID :	Delivery of Growth of Our Economy 1						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
Action :	Delivery of the St Martins Park development scheme in Stamford.						
Responsible Post :	The Leader of the Council & Director of Growth and Culture				Measured :	Quarterly	
What does Success Look Like :	Secure the redevelopment of the Cummins site to develop new employment opportunities and much needed for homes for Stamford in a high-quality setting						
Measure	Target	Report Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Number of jobs created	100 minimum through the construction phases	Year End	-				
Brownfield land brought back into use	Start of phased works- construction period up to 5 years	Year End	-				
Number of dwellings	50 (Developer led)	Year End	0				
Financial return to Council	Commercially confidential	Year End	-				
<p>Commentary : Following discussions with the Planners around viability and ecology, the application was presented to the Planning Committee on 13 October 2021 where it was resolved to grant planning permission subject to the completion of a planning obligation. The planning obligation will secure infrastructure provision including 30% Affordable Housing on the housing element of the scheme. The Council and applicant are working on the final drafts of the planning obligation and it is hoped that the planning permission will be issued in the next few weeks.</p> <p>Specification for the demolition contract is being drafted.</p>							

KPI ID :	Delivery of Growth of Our Economy 2						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
	Action :		Regeneration of Grantham town centre, supported by the Future High Street (FHSF) bid and delivery of the Heritage Action Zone programme (HAZ).				
Responsible Post :	The Leader of the Council and Director of Growth and Culture				Measured :	Quarterly	
What does Success Look Like :	Delivery of approved HAZ scheme in partnership with Historic England; secure Future High Streets Funding						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
HAZ: amount of public sector grant spent	£242,000.	Year End	£14,630				
HAZ: amount of private sector investment leveraged	£65,000.	Year End	0				
HAZ: number of buildings improved	2 'Key building projects	Year End	0				
HAZ: number of buildings improved	4 'Shopfront' Grant projects	Year End	0				
FHSF: amount of FHSF secured	Secure co-funding target of £1.2m	Year End	0				
FHSF: amount of public realm improved	Working towards 13,100 sqm	Year End	0				
FHSF: amount of vacant space converted	8 upper floor conversions	Year End	0				
<p>Commentary : HAZ project continues to perform to delivery profile and forecast project spend</p> <p>A FHSF Programme manager has joined the organisation from September 2021. Due to timing, limited action has taken place within the quarter, however progress is now expected to accelerate. Public realm work linked to Highway improvements will be delayed as a result of LCC Highways forward plan, and properties for conversion currently being identified.</p>							

KPI ID :	Delivery of Growth of Our Economy 3						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
Action :	Identify funding & other opportunities to support the development of the town centres of Bourne, The Deepings and Stamford, and apply lessons learnt from the Future High Street Fund & other initiatives.						
Responsible Post :	The Leader of the Council and Director of Growth and Culture				Measured :	Quarterly	
What does Success Look Like :	Historic and Regeneration funding secured for locally supported, targeted, schemes in The Deepings, Bourne and Stamford.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Amount of regeneration funding secured for each town	Deliver actions, KPIs against plan.	Year End	0				
Amount of historic funding secured for each town	Number of bids in development and funding secured either led or supported by SKDC	Year End	0				
Commentary :	<p>This measure is reframed in the review proposal to move away from a focus on funding, the provision of which has changed significantly through the pandemic period, and instead to emphasise the importance of delivering an economic development plan which supports the whole district alongside elements such as the Future High Streets Fund and Heritage Action Zone.</p> <p>The appointment of the funding officer remains an outstanding action and will most likely happen during Q4</p>						

KPI ID :	Delivery of Growth of Our Economy 4						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
Action :	Develop a package of measures to support the recovery of the local economy to safeguard local jobs wherever possible.						
Responsible Post :	The Leader of the Council and Director of Growth and Culture				Measured :	Quarterly	
What does Success Look Like :	One Team approach across the Council, InvestSK and other public and private sector agencies to provide South Kesteven's businesses with accessible and relevant support.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Number of businesses supported	60 businesses receiving direct support	Year End	63				
Number of partners/agencies engaged	For the LEF to be established and operating as a co-ordinated support unit for all business support needs	Year End					
Number of partners/agencies engaged	100 jobs safeguarded through retention of business in SK	Year End	Y				
Commentary :	<p>The creation of a Local Economic Forum is no longer a target action for InvestSK and as such is proposed for removal in the review document.</p> <p>Safeguarding jobs — effectively achieved through Covid 19 Grants processing & creation of Discretionary Schemes.</p>						

KPI ID :	Delivery of Growth of Our Economy 7						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
Action :	Work with the education providers to increase opportunities for local learning and apprenticeships in the District.						
Responsible Post :	The Leader of the Council and Director of Growth and Culture				Measured :	Quarterly	
What does Success Look Like :	Opening of University Centre in Grantham with strong through-put of learners. Supporting an increase in new learners and apprenticeships in the Council and across the district.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Number of training courses (Higher Education (HE), Further Education (FE) and vocational) offered in the district	Targets to be met	Year End	-				
Number of residents taking new training courses (within and outside the district)	7% increase in learner numbers at L2 and above	Year End	-				
Number of courses (and students) at new University Centre	80 learners	Year End	-				
Number of apprenticeships provided by the Council	10	Year End	6				
<p>Commentary : The opening of the University centre is on hold pending further updates in relation to space planning and uses. At this current point, it is unlikely that the University will occupy this space full time and options are being explored as to how the space can be utilised at capacity. It is wholly likely that the outputs indicated for the University Centre be amended in the near future to reflect future options for the unit. This is reflected in the review document.</p> <p>The Council remains committed to supporting apprenticeships as a route of progression and learning. Although the provision may not directly be undertaken at the University Centre, apprenticeships will continue to be offered on an annual basis which supports a culture of learning and development at various levels.</p>							

KPI ID :		Delivery of Growth of Our Economy 8					
Status History :		Q4 2020/21		Q1 2021/22		Q2 2021/22	
Action :	In partnership with LCC bring forward housing and employment opportunities linked to the delivery of the Grantham Southern Relief Road.						
Responsible Post :	The Cabinet Member of Planning & Planning Policy and Director of Growth and Culture				Measured :	Quarterly	
What does Success Look Like :	Opening of Grantham Southern Relief Road and considered and comprehensive development of residential and commercial opportunities unlocked by the relief road.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Opening of relief road	Phase 2 estimated completion Aug 2021	Year End	Estimated completion for phase 2 is now Nov/Dec 2021				
Amount of housing and employment land developed	50 dwellings	Year End	0				
Commentary :							
<p>Expected Completion Dates:</p> <p>Phase 2 – Nov-Dec 2021</p> <p>Phase 3 – Autumn 2023</p> <p>Dwellings - No dwellings dependent on the relief rd by April 2022. Late 22 or early 23 at the earliest</p> <p>Commercial development – outline permission granted (subject to S106) for potentially 80000sqm which is dependent on phase 2 – unlikely that it will have been built or commenced by April 2022 though</p>							

KPI ID :		A Clean & Sustainable Environment 9						
Status History :		Q4 2020/21		Q1 2021/22		Q2 2021/22		
Action :		Build a new, modern depot which is fit for the future.						
Responsible Post :		The Deputy Leader of the Council and Director of Commercial and Operations				Measured :		Quarterly
What does Success Look Like :		Delivery of a new depot.						
Measure		Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Budget & programme approval.		Deliver Programme milestones	Year End	-				
Commentary :								
<p>Consultants appointed and draft programme being reviewed by the Council with milestones. Concept drawings expected to be issued before Christmas 2021. Decision report to secure budget funding for the build and construction costs is anticipated to be brought forward early in the new year (2022).</p> <p>The Key Performance Indicator review for revised Corporate Plan monitoring will include revision of this measure to include the specific milestones within the project plan for a new depot.</p>								

KPI ID :	A High Performing Council 1						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
Action :	Implement the Covid-19 Recovery Plan.						
Responsible Post :	The Leader of the Council And Chief Executive				Measured :	Quarterly	
What does Success Look Like :	Refresh Corporate Plan in annual review to ensure recovery actions are embedded in BAU activity.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Implement actions from recovery plan	Review Lessons Learnt from 2020 recovery plan and develop refreshed recovery plan, with partners - with new milestones.	Year End	Complete				
Commentary :							
It is considered that the covid recovery phase is now complete with many recovery actions now business as usual activities. The review recommends that this measure is removed.							

KPI ID :	A High Performing Council 8						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
	Action :		Support the implementation of an IT investment roadmap to align future solutions with the Councils ambitions.				
Responsible Post :	The Leader of the Council and Deputy Chief Executive				Measured :	Quarterly	
What does Success Look Like :	Agreed roadmap in place outlining the process for achieving modern, sustainable and reliable IT provision						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Agreed roadmap in place	Projects delivered on time and on budget	Year End					
Server downtime	To be set in roadmap	Year End					
Average ticket time	To be set in roadmap	Year End					
Projects delivered on budget	To be set in roadmap	Year End					
% reduction in IT cost (delivered through procurement)	To be set in roadmap	Year End					
Commentary :							
A road map for IT is not currently in place. This measure is reframed within the review to emphasise the importance of this activity to our forward plans as an authority.							

KPI ID :	A High Performing Council 10						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
Action :	Deliver the ambitions of the Customer Experience Strategy.						
Responsible Post :	The Cabinet Member for People and Safer Communities and Director of Commercial & Operations				Measured :	Quarterly	
What does Success Look Like :	Delivery of the Customer Experience Strategy						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Delivery of the Customer Experience Strategy	Refresh the Customer Experience Strategy	Year End	-				
Commentary :							
<p>The customer experience strategy is continuing to progress at the proposed rate across the 4 themes within the strategy. There are multiple ongoing projects continuing to look at a modern customer experience for customers and businesses. These projects are on track.</p>							

KPI ID :		A High Performing Council 11					
Status History :		Q4 2020/21		Q1 2021/22		Q2 2021/22	
Action :	Maximise the value of the Councils own spend by using local suppliers wherever practical.						
Responsible Post :	The Deputy Leader Of The Council and Resources and Director of Finance				Measured :	Quarterly	
What does Success Look Like :	Procurement activity incorporating the Council's approved contract procedure rules requirement of utilising local supply chains where possible						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Measures to be developed in order to monitor procurement activity	Y	Year End					
Commentary :							
A revised definition of local supplier has been determined and a set of measures planned to monitor procurement activity that supports the local economy. These are suggested as future elements of this Action in the review.							

KPI ID :	A High Performing Council 12						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
Action :	Undertake an Asset Management Review.						
Responsible Post :	The Cabinet Member for Housing & Property And Director of Housing and Property				Measured :	Quarterly	
What does Success Look Like :	Review of all of the Council's non-HRA assets in order to assist on a considered programme of disposal, investment and acquisition						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Review of Council's assets	Yes - between February and April - prior to 2022 financial year	Year End	Review Completed				
Financial return from property / asset disposals	1) Annual review of surplus assets - c£50k disposal value	Year End	Review Completed				
Commentary : We have now completed a first run through of the Council's assets. To be reviewed now on an ongoing basis in the new Property Management Meetings.							

KPI ID :	Healthy And Strong Communities 1						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
	Action :		Invest in sustainable, high quality leisure facilities across the district.				
Responsible Post :	The Cabinet Member for Leisure and Director of Growth and Culture				Measured :	Quarterly	
What does Success Look Like :	Agreement of a programme of new-build and refurbished leisure centres meeting the needs of the district.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Decision on leisure programme	Service improvements adopted and achievement of business plan targets.	Year End	No				
Establish and successfully manage LeisureSK Ltd	Successful delivery of LeisureSK Ltd business plan	Year End	On Track				
<p>Commentary : Options are currently being progress for a refurbishment of the existing centre which will be considered at a joint scrutiny meeting of FEDCO and Culture and Visitor Economy prior to the end of the year.</p> <p>Business plans are being amended to account for the temporary closure of Deepings and a full business plan will be submitted to Companies Committee in January.</p>							

Environment Performance Targets

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Priority No:	Action:	Status:
A clean and sustainable environment 2	Deliver the 'Big Clean' programme and maintain higher street standards.	
A clean and sustainable environment 3	Continue to innovate our approach to waste management to build on our strengths and maximise commercial and other opportunities.	
A clean and sustainable environment 5	Work proactively with Environment SK to deliver high quality services and maximise commercial opportunities.	
A clean and sustainable environment 6	Work with the Lincolnshire Waste Partnership to reduce waste and further improve recycling.	
A clean and sustainable environment 7	Recognise the changes in environmentally friendly modes of transport and seek to work with others to adapt required infrastructure.	
A clean and sustainable environment 8	Explore opportunities to build on the success of the food waste pilot and ensure the service is sustainable.	

KPI ID :		A Clean & Sustainable Environment 2					
Status History :		Q4 2020/21		Q1 2021/22		Q2 2021/22	
Action :	Deliver the 'Big Clean' programme and maintain higher street standards.						
Responsible Post :	The Deputy Leader of the Council and Director of Commercial and Operations					Measured :	Quarterly
What does Success Look Like :	Maintain the higher street standard.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Percentage of streets that meet clean streets standard.	90%	Year End 2021/22	0				
<p>Commentary : The Big Clean team continue to operate along with routine street cleansing across the district to maintain the higher street standard. Monitoring of the higher street standard across the district has been impacted by staffing levels and reprioritisation during the pandemic meaning that monitoring data is unavailable.</p> <p>Options for moving this refreshing this measure have been considered in the Key Performance Indicator Review and an alternative measure proposed.</p>							

KPI ID :	A Clean & Sustainable Environment 3						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
	Action :		Continue to innovate our approach to waste management to build on our strengths and maximise commercial and other opportunities.				
Responsible Post :	The Deputy Leader of the Council and Director of Commercial and Operations				Measured :	Quarterly & Annual	
What does Success Look Like :	Continuing to develop our offer beyond statutory minimums.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Number of garden waste bins.	36,252	Year End 2021/22	36,765				
% Growth	1% growth in year	Year End 2021/22	3.55%				
Commercial waste income.	£30k	Annual	-				
Commentary : <p>The garden waste service continues to be extremely popular with the vast majority of customers renewing for 2021/22 and new customers joining the service. The number of garden waste service is well on course to meet the targets.</p> <p>Commercial waste business has recovered well following business related Covid-19 restrictions and positive new customer growth continues, However Commercial waste income is will not be included in the public reporting until figures are confirmed at year end. The KPI review document recommends removing this from the pool of indicators and instead tracking customer numbers.</p>							

KPI ID :	A Clean & Sustainable Environment 5						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
	Action :		Work proactively with Environment SK to deliver high quality services and maximise commercial opportunities.				
Responsible Post :	Cabinet Member for Housing & Property and Director of Commercial and Operations				Measured :	Quarterly	
What does Success Look Like :	High performing and commercially successful company.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Compliments.	Maintain or improve on the baseline.	Year End 2021/22	1		2020/21	Q1 2021/22	Q2 2021/22
Complaints.	Maintain or improve on the baseline.	Year End 2021/22	6		2020/21	Q1 2021/22	Q2 2021/22
ESK positive and consistent growth.	Net financial benefit to SKDC - £48k (General Fund/SEA) vs previous contract	Year End 2021/22	£41,100		2020/21	Q1 2021/22	Q2 2021/22
<p>Commentary : We have achieved Green Flag status at both Wyndham and Queen Elizabeth Parks. Queen Elizabeth has been successful at the first time of application.(The announcement is under embargo until 14th October). We continue to work closely with Environment SK to ensure our grounds maintenance is delivered to a standard befitting green flag parks and generally to ensure commercial opportunities are met.</p> <p>Very few complaints or compliments are received by South Kesteven directly concerning the provision of this service. It is expected these would be dealt with by the company itself. There is a proposal to reframe this action within the Key Performance Indicator review focusing on more effective measures of success.</p>							

KPI ID :		A Clean & Sustainable Environment 6					
Status History :		Q4 2020/21		Q1 2021/22		Q2 2021/22	
Action :	Work with the Lincolnshire Waste Partnership to reduce waste and further improve recycling.						
Responsible Post :	The Deputy Leader of the Council and Director of Commercial and Operations				Measured :	Quarterly	
What does Success Look Like :	LWP wide success in improving Lincolnshire's waste performance.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Residual waste tonnes per 1000 households.	45 t/1000 households	Year End 2021/22	-				
Contribution to increasing the proportion of recycling, as set out in the LWP strategy.	42.5%	Year End 2021/22	-				
Reduced non-target recyclable materials in the recycling stream.	30%	Year End 2021/22	-				
<p>Commentary : Full data for Q2 is not available as some elements of the data are provided by LCC and provided 3 months in arrears The Covid-19 pandemic has effected waste and recycling habits. This was further impacted by the different operating arrangements within Lincolnshire County Council's Household Waste and Recycling Centres. It appears that these impacts are stabilising as habits gradually return to normal.</p> <p>The Lincolnshire Waste Partnership continue to work together to seek to promote the principles of the waste hierarchy to 'reduce, reuse, recycle and recover (energy from waste)'. Additionally current performance is underpinned by strong green waste collection performance which is anticipated to continue into quarter 3.</p> <p>The non-target recyclable materials in the recycling stream figures for Q1 were within the statistical confidence/error margin but have been listed as Amber due to the importance of reducing this figure beneath 30%</p>							

KPI ID :	A Clean & Sustainable Environment 7						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
	Action :		Recognise the changes in environmentally friendly modes of transport and seek to work with others to adapt required infrastructure.				
Responsible Post :	Cabinet Member for Housing & Property and Director of Commercial and Operations				Measured :	Quarterly	
What does Success Look Like :	Understanding of demand for Electric Vehicle Charging Points and other infrastructure requirements.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Number of EVCPs in South Kesteven.	Milestones As identified in climate change action plan.	Year End	Y				
Commentary : <p>In 2020/21 six electric vehicle double charging points (enabling charging of 12 individual vehicles at one time) were installed. The points, provided by SKDC in car parks in the towns of the district, will prove a useful asset as more and more residents transition towards electric vehicles. It is estimated that for the first two quarters of 2021/22 90,563 miles have been generated, equating to a reduction of 17.5 tonnes of carbon emitted.</p> <p>Following review it is suggested that this measure is reframed to demonstrate the carbon impact of installing the charging points.</p>							

KPI ID :	A Clean & Sustainable Environment 8						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
	Action :		Explore opportunities to build on the success of the food waste pilot and ensure the service is sustainable.				
Responsible Post :	The Deputy Leader of the Council and Director of Commercial and Operations				Measured :	Quarterly	
What does Success Look Like :	Continuation of the food waste pilot area collection.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Food waste tonnes collected.	Deliver service in line with outcomes from review.	Year End	66 Tonnes				
<p>Commentary : Following a review, Cabinet approved the continuation of the food waste collection in the previous trial area until at least March 2022. The food waste service remains well used with participation levels on the food waste round continuing to be very strong.</p> <p>Plans to continue the service into 2022/23 are being considered within the current budget round and as such are subject to the broader financial pressures the Council faces.</p> <p>DEFRA have not yet confirmed the outcomes of the consultation exercise considering mandatory food waste collections nationally.</p>							

Culture & Visitor Economy Performance Targets

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Priority No:	Action:	Status:
Delivery of Growth of Our Economy 9	Work with partners and attractions, to promote visitor economy and increase visitor spend in the District, including the adoption of a Tourism Strategic Framework.	
Delivery of Growth of Our Economy 11	Work closely with markets across South Kesteven and seek to maintain their viability.	
Healthy and Strong Communities 5	Celebrate and enhance the rich history of the District.	
Healthy and Strong Communities 6	Adopt a new Cultural Strategy for the District, including the local Arts, Events and Festivals programme.	
Healthy and Strong Communities 7	Develop and adopt a Sport and Physical Activity Strategy.	
Healthy and Strong Communities 11	Improve and invest in the local arts & cultural venues across the District.	

KPI ID :	Delivery of Growth of Our Economy 9						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
	Action :		Work with partners and attractions, to promote visitor economy and increase visitor spend in the District, including the adoption of a Tourism Strategic Framework.				
Responsible Post :	The Cabinet Member for Culture and Visitor Economy and Director of Growth And Culture				Measured :	Quarterly and Annual	
What does Success Look Like :	Increase in the amount of visitor spend in the district. Development and adoption of a strategic document that positions SKDC at the centre of its Visitor Economy. The document will and draw-on, and support, the expertise of the existing VE sector, and other agencies involved in its promotion.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Number of newly engaged visitor economy attractions engaged	35	Year End	On track				
Increase in visitor economy spend	£103,040,000.00	Annual	£96,140,000				
Adoption of Tourism Strategic Framework (Gross Value Added)	To have adopted the Tourism Strategic Framework	Year End	On track				
Commentary : <p>We continue to provide financial support to the sector through our Covid discretionary fund. This ensures both healthy business engagement and more importantly business retention within the sector.</p> <p>Following retirement of the former at the end of September, the new Tourism and Visitor Economy Officer starts in post mid-November.</p>							

KPI ID :	Delivery of Growth of Our Economy 11						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
	Action :		Work closely with markets across South Kesteven and seek to maintain their viability.				
Responsible Post :	The Cabinet Member for Culture and Visitor Economy and Director of Commercial and Operations				Measured :	Quarterly	
What does Success Look Like :	Vibrant and financially viable markets that contribute to the footfall and economic activity of the town.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Markets becoming cost neutral to SKDC	10%+ reduction of markets deficit from baseline £54,983.961	Year End	YTD Spend = £14,228.94				
<p>Commentary : A reduction in actual costs to planned costs of 14,648.06 was achieved by the end of Q2. Continued positive progress is anticipated through Q3 and the run up to Christmas. However, expectation should be tempered as a fall in income is frequently experienced during the Q4 winter period.</p> <p>The baseline currently used to assess the improvement against deficit is currently being confirmed following a misunderstanding within the performance team. Current figure is based on 2019/20 but should be based on 2018/19, amendment to follow shortly.</p>							

KPI ID :	Healthy And Strong Communities 5						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
Action :	Celebrate and enhance the rich history of the District.						
Responsible Post :	The Cabinet Member for Culture and Visitor Economy and Director of Commercial and Operations / Director of Growth and Culture					Measured :	Quarterly
What does Success Look Like :	Increased level of understanding of the historical figures and events that have shaped the South Kesteven of today.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Number of residents engaged through SK-promoted cultural activities	Minimum of 6 events per year. Number of attendees at each event will be dependent on the scale of the activity delivered - but should aim to engage with a minimum of 50,000 residents/visitors per year.	Year End	0				
Commentary :	<p>Incomplete.</p> <p>This measure is proposed for removal in the KPI review. Instead the ambition is to link 3 existing arts related measures under one action covering the Arts review and progress towards transforming that service.</p>						

KPI ID :	Healthy And Strong Communities 6						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
	Action : Adopt a new Cultural Strategy for the District, including the local Arts, Events and Festivals programme.						
Responsible Post :	The Cabinet Member for Culture and Visitor Economy and Director of Growth and Culture					Measured :	Quarterly
What does Success Look Like :	Adoption of a new culture strategy that enhances quality of life, health and wellbeing and brings communities together						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Adoption of the culture strategy	Delivery against implementation plan	Year End	N				
Number of residents engaged through the new programme of activities	Rebase-line measure following covid impact	Year End	6060				
Commentary : Digital programmes ceased customer demand declined. Q1 figures included digital reach for online events provided whilst venues were closed. The arts team worked to a re-opening of the cinema and theatre in Q2 with a socially distant auditorium. Attendees: 6060 Cinema: 3596 Live Shows: 2255 Workshops: 209							

KPI ID :		Healthy And Strong Communities 7					
Status History :		Q4 2020/21		Q1 2021/22		Q2 2021/22	
Action :	Develop and adopt a Sport and Physical Activity Strategy.						
Responsible Post :	The Cabinet Member for Leisure and Director of Growth and Culture				Measured :	Quarterly & Annual	
What does Success Look Like :	Adopting and achieving the outcomes of a Sports and Physical Activity Strategy for the district						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Adoption of the Sport & Physical Activity strategy, implementation of actions and achievement of outcomes	Strategy Implemented	Annual	Approved by Culture and Visitor Economy OSC.				
Results of active people survey (Adults)	TBC	Annual					
Results of active lives survey (Children and Young People)	TBC	Annual					
Annual Customer Satisfaction Survey	TBC	Annual					
Commentary :	Currently a final round of consultation is ongoing before going to Cabinet in December for adoption.						

KPI ID :	Healthy And Strong Communities 11						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
Action :	Improve and invest in the local arts & cultural venues across the District.						
Responsible Post :	The Cabinet Member for Culture and Visitor Economy and Director of Growth and Culture				Measured :	Quarterly	
What does Success Look Like :	Fit for purpose facilities at Stamford Arts Centre, Grantham Guildhall and Bourne Exchange as well as other Council-supported arts and cultural assets across the district						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Value of capital works carried out	Baseline + 5%	Year End	£689,000				
Maintaining properties to required standards	30% of action plan completed.	Year End	approx. 50%				
<p>Commentary: The Council's support for the Arts, Culture and Events Service is demonstrated by the level of subsidy provides across Grantham Guildhall, Stamford Arts Centre, Bourne Corn Exchange and for other arts events. With the completion of the roof in Stamford, refurbishment works in Bourne and the Ballroom decoration works, approximately 50% of the action plan has been completed. Specific work set in train for the three venues is as follows:</p> <p>Stamford Arts Centre – (circa £449k – total budget, Spend to date – circa £210k) Repairs to roof completed and surveys undertaken to establish further works required to the Theatre area, budget sought for 2022/23 in relation to the installation of protection or replacement of the Theatre Roof. Ballroom redecoration has now been completed. Customer Access Point works authorised and delivery agreement awaiting signature for works to commence on the 21st November 2021. Toilet refurbishment works for design stage nearing completion and procurement being discussed, with works scheduled for delivery in early 2022. Will include improvements to drainage. Replacement of Fire Alarm system is scheduled for delivery with Customer service works scheduled to commence 21st November 2021.</p> <p>Grantham Guildhall – (circa £170k – total budget, Spend to date – circa £10,500) Toilet refurbishment scheduled for delivery in January 2022. Finalising design and costings. Delivery agreement awaiting signature for works to commence on site in January. Options for installation of A/C system in ballroom have been discussed in consultation with Heritage Planning Officer and contractor. Portable AC units are to be procured and purchased in February 2021 ready to the new seasons. Works on facilitatory storage room for the portable units have now been completed.</p> <p>Bourne Corn Exchange – (Total spend circa £70k – Project complete) Refurbishment completed to Front-of House areas – bar, toilets and stage – including technical equipment upgrades and stage drapes, Improvement works completed to front elevation and external lighting installed to façade, Registrars' Offices re-sited to area adjacent to the Library, offering independent access from the side of the building. Backstage dressing room areas created for visiting artists.</p>							

Rural and Communities Performance Targets

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Priority No:	Action:	Status:
Healthy and Strong Communities 2	Embed the work of the SK Community Hub to support volunteering and the Voluntary & Community Sector.	
Healthy and Strong Communities 4	Continue to work in partnership with the police and the community in tackling crime, investing in the CCTV service	
Healthy and Strong Communities 8	Embrace the national Mental Health Challenge, ensuring that the Council places mental wellbeing at the heart of decision making.	
Healthy and Strong Communities 9a	Make best use of different funding sources to support the voluntary and cultural sector within the District.	
Healthy and Strong Communities 9b	Make best use of different funding sources to support the voluntary and cultural sector within the District.	
Healthy and Strong Communities 10	Protect our most vulnerable residents with robust safeguarding processes.	
Healthy and Strong Communities 12	Promote and make progress against the Council's Equality Objectives.	

Priority: No:	Action:	Status:
Housing that meets the needs of all residents 1	Work in partnership with the housing market to stimulate housing growth.	
Housing that meets the needs of all residents 2	Work to reduce and prevent homelessness in our District.	
Housing that meets the needs of all residents 3	Increase the supply of high quality, sustainable Council houses.	
Housing that meets the needs of all residents 4	Undertake a Planning Review to improve performance and support local sustainable, high quality growth.	
Housing that meets the needs of all residents 5	Undertake a Housing Review to provide the highest quality service possible to our tenants.	
Housing that meets the needs of all residents 6	Work with housing associations and developers to ensure quality affordable housing is delivered.	
Housing that meets the needs of all residents 8	Work with Homes England, the Ministry of Defence and other partners to develop holistic masterplans for the delivery of Grantham's Southern Urban Extension.	
Housing that meets the needs of all residents 9	Ensure that major developments in South Kesteven are high quality, with sustainable, good design.	
Housing that meets the needs of all residents 10	Prioritise bringing private sector empty properties back in to use.	

KPI ID :		Healthy And Strong Communities 2					
Status History :		Q4 2020/21		Q1 2021/22		Q2 2021/22	
Action :	Embed the work of the SK Community Hub to support volunteering and the Voluntary & Community Sector.						
Responsible Post :	The Cabinet Member for People and Safer Communities and Director of Commercial and Operations				Measured :	Quarterly	
What does Success Look Like :	Further strengthened relationship with the VCS & increased levels of volunteering						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Number of community groups supported that provide volunteering opportunities	98	Year End	81				
Commentary :							
<p>This performance indicator is reflective of the work to support groups from across the broad spectrum of the voluntary and community sector. Officers provide support to groups in the development and implementation of appropriate governance structures to ensure they are fit for purpose and funding ready. Officers also support groups seeking funding – both through internal funding streams and by identifying external funding sources. Groups seeking external funding will also be supported in preparing applications to increase chances of success with regional and national funding bodies.</p>							

KPI ID :	Healthy And Strong Communities 4						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
	Action :		Continue to work in partnership with the police and the community in tackling crime, investing in the CCTV service				
Responsible Post :	The Cabinet Member for People and Safer Communities and Director of Commercial and Operations				Measured :	Quarterly	
What does Success Look Like :	SKDC is enabled to work proactively with police and other partners to prevent and solve crime in the district						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Number of arrests as a percentage of overall incidents where CCTV has been proactively used.	0.27%	Year End	6.26 %				
Commentary :							
CCTV control room continue to work positively and proactively with Lincolnshire Police to identify and respond to crime and antisocial behaviour. This includes active support in live incidents as well as gathering evidence bundles to pass to police for investigations in preparation for passing to the crown prosecution service.							
<i>Total CCTV Incidents : 1692</i>							
<i>Total arrests where assistance given from CCTV :106</i>							

KPI ID :	Healthy And Strong Communities 8						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
	Action :		Embrace the national Mental Health Challenge, ensuring that the Council places mental wellbeing at the heart of decision making.				
Responsible Post :	The Cabinet Member for People and Safer Communities and Deputy Chief Executive				Measured :	Quarterly	
What does Success Look Like :	Meet the Mental Health Challenge						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Establishment of baseline position KPI's to be developed to support ambitions	Delivery against agreed plan as part of Challenge	Year End	Y				
Commentary :							
<p>MHWP is running effectively and various community groups have secured funding via health for investment in community mental health provision and signposting in Bourne (via Arts Pop Up and Don't Lose Hope), Deepings (via Tonic Health) and Grantham. In Stamford the Arts Pop Up and Mindspace collaboration have completed the Stamford Connections project and is an exemplar of positive signposting to community support. A new Community Mental Health Forum has also been established in the Deepings, with the first meeting on 8 October and the second on 10 November.</p>							

KPI ID :	Healthy And Strong Communities 9a						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
Action :	Make best use of different funding sources to support the voluntary and cultural sector within the District.						
Responsible Post :	The Cabinet Member for People and Safer Communities and Director of Commercial and Operations				Measured :	Quarterly	
What does Success Look Like :	SKDC contributing to the activities of the VCS.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Amount of funding brought into the district levered with support from SKDC funding streams	£37,000.00	Year End	£38,505.00				
Commentary :	<p>The current status of this indicator exceeds the target set for the year however, in assessing this achievement we must consider the external influences that can add or detract from the outcome. Funding awarded by SKDC through its Community Fund is often used as match funding in support of applications to other funding providers. Some small, grass-roots groups require very little funding in order to make a big difference within their community. The impact of our funding is therefore stand alone in its support of local groups. By contrast, large-scale projects that require support from multiple funders often hang on an offer made on condition that all funding is secured before any award is released to the applicant. These are the projects that impact greatly on the outcome in monetary terms on this indicator. The amount of funding brought into the district will, therefore, ebb and flow dependent on the scale of projects being undertaken in the area at any time.</p>						

KPI ID :	Healthy And Strong Communities 9b						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
Action :	Make best use of different funding sources to support the voluntary and cultural sector within the District.						
Responsible Post :	The Cabinet Member for People and Safer Communities and Director of Commercial and Operations & Director of Growth and Culture					Measured :	Quarterly
What does Success Look Like :	SKDC Cultural Services working with a range of partners to deliver a regular series of projects and events across the district.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Number of events presented per year and additional funding secured from other sources through SKDC support.	24 events per year and 4 x successful additional funding opportunities. Subject to available programme and budgets	Year End	0				
Commentary :	Programme unable to take place due to pandemic restrictions. Rural Touring Programme to commence from October 2021.						

KPI ID :	Healthy And Strong Communities 10						
Status History :		Q4 2020/21	Q1 2021/22	Q2 2021/22			
Action :		Protect our most vulnerable residents with robust safeguarding processes.					
Responsible Post :	The Cabinet Member for People and Safer Communities and Director of Housing				Measured :	Annual	
What does Success Look Like :	Provision of direct support, and through partners and agencies, to secure a reduction in the number of vulnerable adults and children that suffer abuse or neglect in the district						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Number of relevant staff trained in applying effective safeguarding processes	Incorporate any other measures or KPIs from review	Annual	-				
Number of relevant staff trained in applying effective safeguarding processes	80%	Annual	93%				
Meet the requirements placed upon the local authority under the Children Act 2004 and the Care Act 2014	Outstanding rating in s11 audit	Annual	Y				
<p>Commentary : Relevant staff denotes those who have regular contact or periods of intense but irregular contact with children, young people, and vulnerable adults who may be in a position to identify concerns regarding abuse, neglect or maltreatment. Those who represent the Council at multi-agency meetings dealing with the safeguarding and protection of vulnerable individuals. This includes but is not restricted to staff from housing, neighbourhoods, environmental health and revenues and benefits,</p> <p>Section 11 of the Children Act 2004 places duties on the Council to ensure its functions and any services it contracts to others are discharged having regard to the need to safeguard and promote the welfare of children. Every three years the Council is statutorily required to undertake an assessment through the Lincolnshire Safeguarding Children Partnership (LSCP) to provide evidence of compliance of its responsibilities towards the safeguarding of children and young people. In its latest assessment audit, SKDC achieved green (excellent) status across the ten categories (35 questions) as agreed by the Strategic Management Board of the LSCP on 16th September 2021.</p>							

KPI ID :	Healthy And Strong Communities 12						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
	Action :		Promote and make progress against the Council's Equality Objectives.				
Responsible Post :	The Cabinet Member for People and Safer Communities and Director of Commercial and Operations				Measured :	Quarterly & Annual	
What does Success Look Like :	SKDC exemplifying equality and diversity principles.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Delivery of the action plan.	50% of the action plan	Year End	42.0%				
Creation and publication of an Annual Position Statement to evidence compliance with Public Sector Equality Duty (PSED)	New format statement to be published in Sept 2021	Annual	-				
<p>Commentary : The target for 2021 was to complete 50% of the action plan. The status is currently ahead of target however, the percentage status includes actions that are in progress but have long-term completion dates. Therefore, the reported performance indicator is reflective of project outputs/milestones as well as complete outcomes.</p> <p>The Council is required, under Section 149 of the Equality Act 2010 to publish information on an annual basis showing its compliance with the Public Sector Equality Duty. The new format document was presented to Rural and Communities Overview and Scrutiny Committee in October 2021 prior to its publication on the Council's website. The document contains information relating to demographics of the district, our tenants and our workforce and contains the Council's Equality Objectives and supporting Action Plan.</p>							

KPI ID :		Housing That Meets The Needs Of All Residents 1						
Status History :		Q4 2020/21		Q1 2021/22		Q2 2021/22		
Action :		Work in partnership with the housing market to stimulate housing growth.						
Responsible Post :		The Cabinet Member for Housing and Property and Director of Growth and Culture				Measured :		Quarterly
What does Success Look Like :		Achieve the adopted Local Plan target for delivery of homes, with a particular focus on addressing historic under achievement of growth targets within Grantham.						
Measure		Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Number of houses complete		650	Year End	188				
Number of houses complete In Grantham		300	Year End	94				
Commentary :		<p>The Local Plan was adopted on 30th January 2020. The Plan's annual target for housing completions is 650 dwellings. 188* dwellings have been completed in Q2 2021.</p> <p>The Local Plan identifies land to provide 53% of housing in Grantham, 18% in Stamford, 7% in Bourne, 8% in the Deepings, and 14% in the villages.</p> <p>Overall, completions in the 4 main towns accounted for 86% of Q2 completions, with 94 dwellings completed in Grantham.</p> <p><i>*Please note that housing figures, including completions are indicative and will be finalised through publication of an Annual Position Statement or 5 Year Supply Statement at year end.</i></p>						

KPI ID :	Housing That Meets The Needs Of All Residents 2						
Status History :		Q4 2020/21		Q1 2021/22		Q2 2021/22	
Action :	Work to reduce and prevent homelessness in our District.						
Responsible Post :	The Cabinet Member for Housing and Property and Director of Housing and Property					Measured :	Quarterly
What does Success Look Like :	Work to reduce the number of homeless persons in the district						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Number of successful preventions	163	Year End	28				
Number of accepted homeless cases	299	Year End	56				
Commentary : Need commentary							

KPI ID :	Housing That Meets The Needs Of All Residents 3						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
Action :	Increase the supply of high quality, sustainable Council houses.						
Responsible Post :	The Cabinet Member for Housing and Property and Director of Housing and Property				Measured :	Quarterly	
What does Success Look Like :	The delivery of new Council Homes that meet the relevant (Code for Sustainable Homes), and reduce overall Co2 emissions						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Number of new Council Homes provided	95	Year End	0				
Number of Council Homes provided that meet the relevant eco standard	95	Year End	0				
Number of Council Homes that have solid fuel heating replaced	190	Year End	0				
Commentary : No completions are expected until March 2022							
Solid Fuel Heating - 100 of 252 total are expected to be done by the end of the year.							

KPI ID :	Housing That Meets The Needs Of All Residents 4						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
	Action :		Undertake a Planning Review to improve performance and support local sustainable, high quality growth.				
Responsible Post :	The Cabinet Member for Planning & Planning Policy and Director of Growth and Culture				Measured :	Quarterly	
What does Success Look Like :	Completion of Planning Review and implementation of recommendations						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Improvement in planning application performance	To be determined through the planning review	Year End	N				
Commentary :							
<p>The Planning review touches upon a suite of potential outputs due to the wide ranging improvements being developed in tandem across the service. The main improvement affects the flow of applications through the service by providing sufficient reinforcement and clarity in determination at various levels (Officer / Committee). The proposed protocols will aid members in performing their duties as elected officials in the planning arena, delegate applications to officers where appropriate, ensure strategic applications are brought before committee for a decision and provide the members a robust schedule of planning related training. This would improve the speed of decision making, give local members clarity during the application process, provide an environment for cohesive working across the service and ensure planning deliver appropriate reports to committee outlining ongoing items such as Section 106 / enforcement. There are no direct measures to support this KPI directly – However, it may be useful if officers can work together to point out proxy measures to support this item of work.</p>							

KPI ID :		Housing That Meets The Needs Of All Residents 5					
Status History :		Q4 2020/21		Q1 2021/22		Q2 2021/22	
Action :	Undertake a Housing Review to provide the highest quality service possible to our tenants.						
Responsible Post :	The Cabinet Member for Housing and Property and Director of Housing and Property				Measured :	Quarterly	
What does Success Look Like :	Completion of Housing Audit recommendations through an approved Improvement Plan						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Legionella % Compliance/ Testing	100%	Year End	100%				
Gas % of Compliance/	100%	Year End	99.16%				
Electrical Compliance/ Testing	100%	Year End	48.68%				
Asbestos (re-inspections) Compliance/Testing	100%	Year End	100%				
Fire Risk Assessments Compliance/Testing	100%	Year End	100%				
Lift Inspections Compliance/ Testing	100%	Year End	100%				
Time taken for responsive repairs		Year End	N/A				
Number of complaints received from tenants	Less than 5% of jobs com-	Year End	24 Complaints				

Commentary :

Complaints & Compliments:

We had 24 complaints and 2 compliments for the period July to September.

Average time to resolve was 9.5 days.

These were broken down into: 8 re tenancy issues, 8 re gardens/trees, 7 re homelessness/lettings/allocations, 1 miscellaneous

The compliments were re lettings.

Gas: There are still delays in the Court system due to workload and we are waiting for further dates. Of the 39 non-compliant properties, 12 have warrants to be served and 2 are now void properties We have continued to try and gain access during the time we have been waiting for Court dates.

Electrical: We aim to have completed all EICR's by the end of March 2022.

Repairs categories are as follows:

i) Emergency 2 hours, ii) Urgent 1 day, iii) Routine 3 days, iv) Routine 7 days, v) Planned repair 60 days

Because of the disjointed software systems in use across the housing service – 3 in total, which do not interface, we are unable to provide any accurate data on repairs performance. Options around a single integrated housing management system are being progressed,

KPI ID :	Housing That Meets The Needs Of All Residents 6						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
Action :	Work with housing associations and developers to ensure quality affordable housing is delivered.						
Responsible Post :	The Cabinet Member for Housing and Property and Director of Growth and Culture / Director of Housing and Property				Measured :	Quarterly	
What does Success Look Like :	Increase in the number of Affordable new homes delivered in the district						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Number of affordable homes delivered in South Kesteven	100 affordable homes delivered	Year End	51				
Commentary :							
<p>Of the 177 dwellings completed in Q2 2021, 51* dwellings are affordable housing (34 dwellings delivering in Grantham, 6 in Market Deeping, and 11 in Larger Villages).</p> <p>*Please note that housing figures, including completions are indicative and will be finalised through publication of an Annual Position Statement or 5 Year Supply Statement at year end.</p>							

KPI ID :	Housing That Meets The Needs Of All Residents 8						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
	Action :		Work with Homes England, the Ministry of Defence and other partners to develop holistic masterplans for the delivery of Grantham's Southern Urban Extension.				
Responsible Post :	The Cabinet Member for Planning & Planning Policy and Director of Growth and Culture				Measured :	Quarterly	
What does Success Look Like :	Development of a masterplan for the Prince William of Gloucester Barracks site that supports the delivery of new homes in accordance with the trajectory set out in the local plan.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Agreement of masterplan	Outline Planning application to have been determined	Year End	-				
<p>Commentary : A planning Performance Agreement has been agreed with HE/DIO to cover pre-application advice and an outline application. The pre-app includes working with the promoters and other stakeholders to work up a draft masterplan. Initial pre-app advice has been issued although it is an iterative process. The promoters are now working on revisions to the masterplan and an outline application is now expected early to mid 2022. Determination of the outline application likely to be late 2022 – early 2023</p>							

KPI ID :	Housing That Meets The Needs Of All Residents 9						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
	Action :		Ensure that major developments in South Kesteven are high quality, with sustainable, good design.				
Responsible Post :	The Cabinet Member for Planning & Planning Policy and Director of Growth and Culture				Measured :	Quarterly	
What does Success Look Like :	Developments that satisfy the requirements of the emerging district-wide design guidance and which meet the latest standards for carbon-reducing housing design.						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Number of planning decisions upheld at appeal	1	Year End	1				
50% of residential developments of 10 dwellings or more should perform positively when assessed against Building for a Healthy Life	50% - to be fully reviewed as part of annual review	Year End	50%				
Commentary : Two schemes assessed – one scored above and one below the threshold (6 greens and no reds) – so 50% is the percentage of schemes that ‘performed positively’ in this last quarter.							

KPI ID :	Housing That Meets The Needs Of All Residents 10						
Status History :	Q4 2020/21		Q1 2021/22		Q2 2021/22		
	Action :		Prioritise bringing private sector empty properties back in to use.				
Responsible Post :	The Cabinet Member for Housing and Property and Director of Housing and Property				Measured :	Quarterly	
What does Success Look Like :	Increase in the number of empty properties brought back into use as high-quality new homes						
Measure	Target	Target Period	Achieved	Status History	2020/21	Q1 2021/22	Q2 2021/22
Net position of number of long term empty properties registered on council tax register (i.e. % reduction).	Reduction of empty homes by 2%	Year End	0.75%				
Commentary :							
<p>a) Total properties in the council tax base = 65,625</p> <p>b) Total empty on 1 April 2021 = 1,198</p> <p>c) Total empty on 30 September 2021 = 1,189</p> <p>d) Difference between b & c = 9</p> <p>e) Value of d as a % of a = 0.01%</p> <p>OR....</p> <p>f) Value of d as a % of b = 0.75%</p> <p>We have seen an increase in the total properties on the taxbase of 111 since the last update on 30 June 2021 (65,514)</p> <p>We are seeing a significant amount of moves within the District and as such, the short term empty figures have increased (100% for 1 month)</p>							

Stamford

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