

Reduction in Council Tax Bills

The Government has provided SKDC with additional funding to help Council Taxpayers during the lockdown as a result of the outbreak of Covid-19.

Council Taxpayers of working age who are already receiving Council Tax Support will have the amount they have to pay for the financial year 2020-21 reduced by up to £150.

This means that for many of the taxpayers entitled to the relief, they will have nothing to pay for this year.

The Council will be applying the relief to accounts automatically. If you qualify for the relief, you do not need to do anything. We will calculate the amount and put it on your bill automatically.

In some cases, taxpayers who made payments this year, will be entitled to a refund. If you are one of these people, we will automatically return your payments to your bank account if we can. This will only be possible if there is a bank account linked to your Council Tax account, or we have paid Housing Benefit into your bank account.

If there is not a bank account linked to your Council Tax account, we will not contact you asking you for your bank account details over the telephone or by text message. So, if anyone does contact you asking for these, the Council's advice is to be very cautious and not to provide them.

If there is no bank account linked to your Council Tax account or we have not paid Housing Benefit into your account, we will not be able to refund your money straight away.

Please contact us by calling 01476 406080 to arrange a refund. The officer will need check some details with you from your claim for Council Tax Support, to ensure that we are issuing the refund to the correct person. This is for your security.

Please do not visit the Council Offices to try to arrange a refund as the offices are currently closed.